OMB Control No.: 2127-0004

☐ Not sequential

# Part 573 Safety Recall Report

## 19V-705

Manufacturer Name: Jayco, Inc.
Submission Date: OCT 03, 2019
NHTSA Recall No.: 19V-705
Manufacturer Recall No.: 9903440



#### **Manufacturer Information:**

Manufacturer Name: Jayco, Inc.

Address: 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone: 800-283-8267

## **Population:**

Number of potentially involved: 1,660 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2014-2018 Class C motorhome Precept Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : Power Train : NR

Descriptive Information: Production records on all Precepts produced prior to date when heat shields were

installed on the Ford F53 chassis. - Complete list of affected units uploaded on excel

worksheet

Precept Models affected UL, UP and UT

Production Dates: JAN 03, 2013 - MAR 01, 2018

VIN Range 1 : Begin : NR End : NR

### **Description of Defect:**

Description of the Defect: Incorrect routing of hydraulic line - too close to exhaust and heat shield was

omitted during production as required per Ford Emissions Certification

Manufactures are responsible for providing thermal protection (e.g. underbody

heat shields) for any structure and/or equipment added to the vehicle.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Incorrect routing of the hydraulic line increases risk of line melting from

exhaust, creating a fire hazard to occupants.

Description of the Cause: NR Identification of Any Warning NR

that can Occur:

## **Supplier Identification:**

## **Component Manufacturer**

Name: NR

Address: NR

NR

Country: NR

#### **Chronology:**

8-12-19 VOQ#11242053 received noting a missing heat shield on a 2017 Precept resulted in the plastic storage bin above the catalytic converter started to melt. Engineering, Production and Compliance teams started research into matter. In depth Research found incident rates as high a s 6% on some Precept models - All Precepts produced prior to 9-2-2016 are at risk. Heat shields were installed starting 9-2-2016. In addition, Incident was reported on a Precept that the hydraulic lines were too close to the exhaust and melted the line. 9-18-19 CPAC reviewed analysis of research and agreed to escalate to Safety Committee recommending a recall 9-26-19 Safety Committee reviewed analysis and agreed recall required.

## **Description of Remedy:**

Description of Remedy Program: Inspect hydraulic lines for correct routing, - away from exhaust and Install

heat shield. - replace damaged lines

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition NR

was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: Upon completion of remedy instructions to install the heat shield and

parts procurement, Jayco will release recall to current owner on record.,

Planned Dealer Notification Date: NOV 15, 2019 - NOV 15, 2019

Planned Owner Notification Date: NOV 15, 2019 - NOV 15, 2019

\* NR - Not Reported