



SAFETY RECALL

2019 CRF450L HORN STAY BROKEN

BACKGROUND

Honda is launching a SAFETY RECALL on **ALL** 2019 CRF450L motorcycles to replace the horn assembly. Under certain conditions, the horn stay can break causing the horn to become loose or fall off.

Honda will provide an improved horn assembly to replace the defective part.

This Service Bulletin includes the recall repair procedure to replace the horn assembly, along with parts and warranty information.

Honda will notify customers via letter by December 2019, advising to make an appointment with an authorized Honda dealer to perform the recall repair by replacing the horn assembly with the improved part.

AFFECTED UNITS

MODEL	VIN RANGE
2019 CRF450L	ALL

DEALER INVENTORY

Effective September 30, 2019, **YOU MUST NOT SELL** any **NEW OR USED** 2019 CRF450L motorcycle until it is repaired according to this Service Bulletin.

- To search for applicable recalls on a specific unit, you must use *Unit Information on iN*.
- To manage your affected inventory, you must use eResponsibility Report on *iN*.

PARTS INFORMATION

Parts are available through the normal parts ordering process.

DESCRIPTION	P/N	QTY.
SET, Horn	06380-MKE-306	1

TEMPLATE CLAIM INFORMATION

After completing the recall repair, immediately submit one template claim using the appropriate template information below.

MODEL	TEMPLATE	FLAT RATE
CRF450L	KK4A	0.4

DEALER REPAIR RESPONSIBILITY

- Repairs must be performed by a qualified technician.
- Performing this repair exactly as shown in Repair Procedure instructions is critical for the remedy to be effective. Carefully follow all instructions.
- Service Management should inspect and confirm the repair.
- Dealer submission of a warranty claim affirms this repair was properly performed.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your Honda. These procedures should not be attempted by any other individuals and you should not assume this bulletin applies to your Honda, or that your Honda has the condition described. To determine whether this information applies, contact an authorized Honda dealer.

WARRANTY QUESTIONS

If you have any warranty administration questions relating to template claims and claim filing procedures, please contact:

Motorcycle Warranty Online:
iN > Service > Warranty & HondaCare > Warranty Connect

Or call (800) 421-1900, option 7.

TECHNICAL QUESTIONS

If you have any technical questions relating to the repair procedure, please contact:

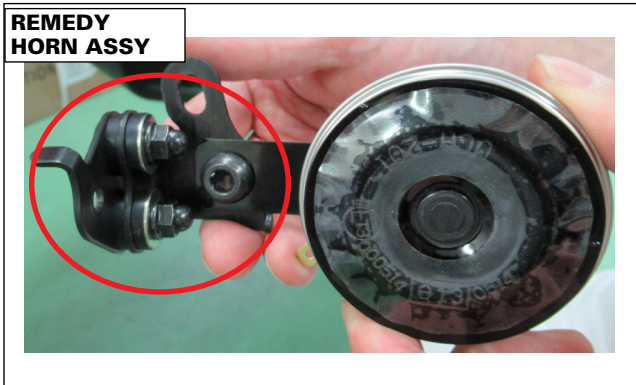
Motorcycle TechLine Online:
iN > Service > TechLine > TechLine Connect

Or call (800) 421-1900, option 9.

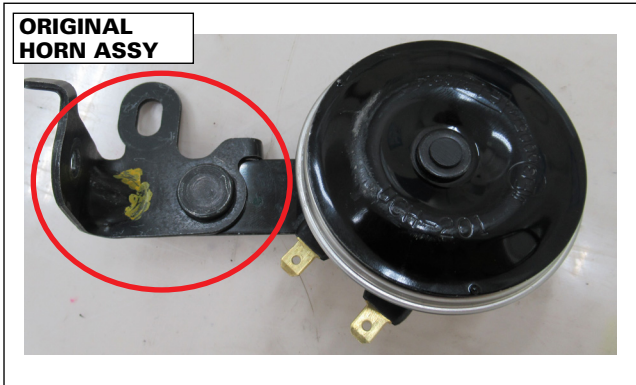
RECALL REPAIR IDENTIFICATION

Before performing the recall repair, inspect the motorcycle's horn assembly to determine if the repair has already been performed.

- If the **remedy** horn assembly (shown below) is currently installed, the recall repair has already been performed. No repair is needed.



- If the **original** horn assembly (shown below) is currently installed, the repair needs to be performed. Continue to the Recall Repair Procedure section.



RECALL REPAIR PROCEDURE

Refer to page 20-23 in the 2019 CRF450L Service Manual to perform the recall repair by replacing the original horn assembly with the remedy horn assembly.

NOTE: There are two new clips for the horn harness included in the remedy parts kit. Use these clips to replace the original clips, if damaged.

TEXT OF CUSTOMER LETTER

Text of Customer Letter is forthcoming.