

IMPORTANT SAFETY RECALL-*PRE- NOTIFICATION* This Notice Applies to Your Recreational Vehicle <u>Unit</u> Safety Recall: 19V-702 2019-551 December 2, 2019

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Jayco has decided that a defect, which relates to motor vehicle safety, exits in certain Model Year 2017 Pinnacle fifth wheels.

Reason for this recall	Under certain conditions, the suspension system may allow tire contact to the wheel well and surrounding structure of the fifth wheel. This may cause damage to the <i>tire</i> , premature tire wear and/or cause handling issues that could lead to increased risk of a crash.
Recall Remedy	Inspection and repair of the suspension system components between the axle and frame. While the design for the remedy is complete, the required parts are still under validation by Jayco and involved suppliers. Subsequently, the parts are not available at the time of this notification. Jayco will release a Second Recall Notice to you by January 1, 2020 to announce the repair instructions and parts availability.
What we need you to do	CAUTION : Until the Recall Remedy is completed, please be aware of the weight rating for your fifth wheel and ensure the actual weight of your fifth wheel is within those labeled values. Also, always inspect and validate the condition of your tires prior to every trip.

If you have questions regarding this Recall pre-notification, please contact **Customer Service** Department at 800-283-8267. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely, Jayco Towables