

TO: Mercedes-Benz and Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: Recall Campaign Notification Model 907 (Sprinter) Model Years 2019 Airbag Control Unit Unlocked	DATE: December 7, 2019

IMPORTANT CAMPAIGN INFORMATION



Campaign No. :	Campaign Desc. :	<h1>Airbag Control Unit Unlocked</h1>
2019110020	VS3AIRIGEL	
<p>This is to notify you of the upcoming Recall Campaign concerning the airbag control unit on approximately 1,232 MY19 Mercedes-Benz and Freightliner Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "OPEN" in VMI on December 7, 2019.</p>		
Background		
Issue	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of both Mercedes-Benz and Freightliner vehicles, has determined that on certain Mercedes-Benz and Freightliner Sprinter vehicles Platform 907 (VS30), the airbag control unit may not have been locked at the end of the manufacturing process. As a result, the corresponding Airbag-/Restraint-function may not have been activated. If the airbag control unit is not locked, the system will not be activated which can increase the risk of injury in the event of a crash.</p>	
What We're Doing	<p>An authorized Mercedes-Benz or Freightliner dealer will check the vehicle to determine whether the Airbag Control Unit is locked and perform the procedure to lock the system if necessary.</p>	
Vehicles Affected		
Vehicle Model Year(s)	Model Year 2019	
Vehicle Model	Sprinter, VS30 / Platform 907	
Vehicle Populations		
Total Recall Population	1,232	
Dealer Inventory	243	
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new MY19 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new MY19 Sprinter vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter will be mailed in early January, 2019.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective DVUSA fleet representative for further information and next steps. For repairs, please contact your preferred DVUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		





Mercedes-Benz

Campaign No. 2019110020, December 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 (Sprinter), Model Year 2019**
Airbag Control Unit Unlocked

Mercedes-Benz AG ("MBAG"), the manufacturer of both Mercedes-Benz and Freightliner vehicles, has determined that on certain Mercedes-Benz and Freightliner Sprinter vehicles Platform 907 (VS30), the airbag control unit may not have been locked at the end of the manufacturing process. As a result, the corresponding Airbag-/Restraint-function may not have been activated. If the airbag control unit is not locked, the system will not be activated which can increase the risk of injury in the event of a crash. An authorized Mercedes-Benz or Freightliner dealer will check the vehicle to determine whether the Airbag Control Unit is locked and perform the procedure to lock the system if necessary.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **1,232** vehicles are involved.

Order No. V-RC-2019110020

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Warranty Information

Operation items and work units

Operation number	Operation text	Labor Time (hrs.)	Damage Code
02 1619	Check airbag control unit	0.2	54 941 75 8
02 1620	Lock airbag control unit (after check)	0.3	54 941 75 8

Procedure

Check			
1	Check, whether the vehicle is affected by the measure	For authorized Mercedes-Benz service partners, only the entry in the input-process-output (IPO) system, in the "Current" tab is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.	
Check Airbag Control Unit			
2	Connect diagnostic system.	It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	AD00.00-D-2000-06TS
3	Perform quick test.	It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system. If no fault code is stored in control unit "N2/5 - Supplemental Restraint System (SRS)", ↓ End the measure. If fault code B272200 - "Control unit is not locked" is stored in control unit "N2/5 - Supplemental Restraint System (SRS)", ↓ Proceed with operation step 4	AD00.00-D-2000-06TS

4	Connect charging equipment. Maintaining on-board electrical system voltage when performing test and diagnosis work on vehicle	During the entire work procedure a sufficiently large voltage supply must be provided for the vehicle's on-board electrical system. Otherwise any undervoltage that occurs may damage the control units. Follow the operating instructions for the charger. Use the charger to ensure that an adequate power supply (min. 12.5 V) is provided for the onboard electrical system battery.	AR54.10-D-1127TS
5	Activate lock of airbag control unit.	To do this, select the following menu items: Control units view → N2/5 - Supplemental Restraint System (SRS) → Adaptations → Initial startup → Commissioning of a control unit that has already been installed It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	AD00.00-D-2000-06TS
6	Disconnect diagnostic system.		AD00.00-D-2000-06TS
7	Remove charger from vehicle.		AR54.10-D-1127TS

Replacement parts

No replacement parts are required.