



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 11, 2019

Mr. Antonio Mole  
Daimler Vans USA, LLC  
8501 Palmetto Commerce Pkwy  
Ladson, SC 29456

NEF-150MR  
19V-695

**Subject:** Airbag System may be Deactivated

Dear Mr. Mole:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FREIGHTLINER/SPRINTER 1500/2018-2019  
FREIGHTLINER/SPRINTER 2500/2018-2019  
FREIGHTLINER/SPRINTER 3500/2018-2019  
FREIGHTLINER/SPRINTER 4500/2018-2019  
MERCEDES BENZ/SPRINTER 1500/2018-2019  
MERCEDES BENZ/SPRINTER 2500/2018-2019  
MERCEDES BENZ/SPRINTER 3500/2018-2019  
MERCEDES BENZ/SPRINTER 4500/2018-2019

**Mfr's Report Date:** October 2, 2019

**NHTSA Campaign Number:** 19V-695

**Components:**

AIR BAGS: AIR BAG CONTROL MODULE

**Potential Number of Units Affected:** 1,232

**Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling certain 2018-2019 Mercedes-Benz and Freightliner Sprinter vehicles. The airbag systems may not have been activated after vehicle production. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 208, "Occupant Crash Protection."

**Consequence:**

An inactive airbag system can increase the risk of injury in the event of a crash.

**Remedy:**

DVUSA will notify owners, and dealers will inspect the vehicles to determine if the airbag systems have been activated, correcting them as necessary, free of charge. The recall is expected to begin November 18, 2019. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS3AIRIGEL.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement