

# Part 573 Safety Recall Report

# 19V-694

**Manufacturer Name :** Honda (American Honda Motor Co.)**Submission Date :** SEP 26, 2019**NHTSA Recall No. :** 19V-694**Manufacturer Recall No. :** X6G**Manufacturer Information :**

Manufacturer Name : Honda (American Honda Motor Co.)

Address : 1919 Torrance Blvd.

Torrance CA 90501

Company phone : 1-888-234-2138

**Population :**

Number of potentially involved : 336,468

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2019-2019 Honda CR-V

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** The recall population was determined based on manufacturing records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Similar vehicles built after September 18, 2019 come with an owner's guide properly describing the Passenger Airbag Off Indicator. The number of affected units is 336,468.

Production Dates : OCT 03, 2018 - SEP 18, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** The owner's guide incorrectly describes when the Passenger Airbag Off Indicator should illuminate and therefore is noncompliant with FMVSS 208, Occupant Crash Protection, S4.5.1 Labeling and Owner's Manual Information. A vehicle occupant reviewing the owner's guide information may misunderstand when the Passenger Airbag Off Indicator should be illuminated.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

**Description of the Safety Risk :** There is no safety risk.**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** NR

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

Honda was notified by a customer that the information for the Passenger Airbag Off Indicator may be incorrect in the owner's guide. Honda conducted its own investigation and concluded the information was incorrect. After discussing the topic with the NHTSA, on September 26, 2019, Honda determined that FMVSS noncompliance existed and decided to conduct a noncompliance recall.

**Description of Remedy :**

Description of Remedy Program : Registered owners of all affected vehicles will be mailed a sticker containing the correct information for the Passenger Airbag Off Indicator and instructions on how to apply the sticker.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Dealer notification is expected to begin on or about September 27, 2019.  
Owner notification is expected to begin on or about November 15, 2019.

Planned Dealer Notification Date : SEP 27, 2019 - NR

Planned Owner Notification Date : NOV 15, 2019 - NR

\* NR - Not Reported