

Dealer Q&A Recall K48: K 1600 GT, K 1600 GTL, K61: K 1600 B

The attached Q&A for the K48/K61 recall is being provided to dealers to aid in responding to customer inquiries. The document is for your reference and should not be shared directly with customers.



2019-K48MU-K61-Transmission-QA-(1Oct2019).pdf

Aftersales, Motorrad Dealer Direct, Recalls

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**Transmission
Safety Recall 19V-xyz
Model Year 2017-2020
BMW K1600
*Last Updated 10/01/2019***

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

Approximately 4,672 Model Year 2017 – 2020 BMW motorcycles in the US, produced between Oct 2016 and Sep 2019, are potentially affected. Specific information by model is provided in the table below.

Model	Model Year	Production Date	Volume
K 1600 GT	2017 – 2020	Oct 2016 – Sep 2019	542
K 1600 GTL	2018 – 2020	Feb 2017 – Sep 2019	1,161
K 1600 B	2018 – 2020	Apr 2017 – Sep 2019	2,969

Q2. What is the specific issue?

Certain transmission components (shift forks, selector sleeve, gear wheel), may not have been produced to sufficient specifications. This could affect the function of the transmission and may lead to a double-engagement of two gears and/or damage of transmission parts.

Q3. What can happen as a result of this issue?

If a double-engagement of two gears and/or damage to certain transmission parts occurs, then depending on certain speed and road conditions, a blocked rear wheel could occur. This could affect handling and control of the motorcycle, and increase the risk of a crash.

Q4. Can I continue to ride my motorcycle?

Yes. However, when you receive a *letter via First Class mail* from BMW informing you that the remedy for this Safety Recall is available, please contact an authorized BMW motorcycle dealer to have this performed as soon as possible. **If you are not the only rider of this motorcycle, please advise all other riders of this important information.**

Q5. How did BMW become aware of this issue?

BMW became aware of this issue through its quality control procedures.

Q6. Why are other BMW motorcycles not included in this Safety Recall?

Other motorcycles were equipped with transmission parts that were produced to sufficient specifications.

Q7. Can I determine if this issue exists on my motorcycle?

No.

Q8. How will my motorcycle be repaired?

Certain transmission parts will be replaced.

Q9. How will I be informed of this Safety Recall?

You will receive a letter in October via First Class mail advising you of this Safety Recall and, if parts are available, to schedule an appointment with an authorized BMW motorcycle dealer to have this Safety Recall performed. If parts are not available, you will receive a second letter when they become available, advising you to schedule an appointment at that time to have this Safety Recall performed. You can locate your nearest authorized BMW motorcycle dealer at www.bmwmotorcycles.com/dealer.

Q10. How long will the repair take?

This repair may take up to several hours, and will be performed for free by your authorized BMW motorcycle dealer.

Q11. Do I have to wait for my letter in order to have my motorcycle serviced?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available, prior to contacting you to schedule your motorcycle to have this Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwmotorcycles.com/recall.