

# Part 573 Safety Recall Report

# 19V-690

**Manufacturer Name :** Jayco, Inc.**Submission Date :** OCT 01, 2019**NHTSA Recall No. :** 19V-690**Manufacturer Recall No. :** NA**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

**Population :**

Number of potentially involved : 446

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2019-2020 Class C motorhome Redhawk SE

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : GM Recall - 2019 Chevy 4500 chassis N192264500 - Listing of the recalled Chevy Chassis VINS were matched to Jayco product serial numbers to create scope of affected units.

2019 Redhawk SE:

K1GA0196-0244

K1GJ0199-0248

K1GN0089-0140

2020 REDHAWK SE

L1GA0051-0141

L1GJ0051-0169

L1GN0065-0107

Production Dates : NOV 30, 2018 - SEP 19, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The seatbelt unfastened telltale will not illuminate for approximately 5 seconds, after the ignition is moved to the on or start position.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

Description of the Safety Risk : During the five second delay, the telltale will not alert the driver that the driver's seatbelt is unbuckled. If the driver does not buckle the seatbelt , this could increase the driver's risk of injury in the event of a crash.

Description of the Cause : Programming of the instrument panel cluster (IPC)

Identification of Any Warning NR  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : GM/Chevy  
Address : NR  
NR  
Country : United States

## Chronology :

9-13-2019 Jayco Compliance received copy of GM Document 5403212 regarding a NON-compliance recall N192264500 - regarding the Seatbelt Reminder Telltale Delay on all 2019 Chevy stripped chassis- - Production immediately sought location of all products built on the recalled chassis that remained on site in addition to open chassis yet to hit the production line. . GM/Chevy was on site 9-16-2019 to repair recalled chassis 9-26-19 All details of this Chassis recall were presented to Safety Committee who agreed that a pass through Chassis Recall was required.

## Description of Remedy :

Description of Remedy Program : GM/Chevy service centers will reprogram the instrument panel cluster (IPC) at no charge to the current owner of the motorhome.  
How Remedy Component Differs NR  
from Recalled Component :  
Identify How/When Recall Condition NR  
was Corrected in Production :

## Recall Schedule :

Description of Recall Schedule : GM Service Centers will perform the recall remedy and GM will conduct the recall - sending notifications to retail owners GM will submit quarterly reports to NHTSA  
Jayco will post GM recall information on Jayco RV Dealers website and release recall notification letter to Dealers with affected inventory that was built on the recalled chassis  
Planned Dealer Notification Date : OCT 16, 2019 - OCT 16, 2019  
Planned Owner Notification Date : OCT 16, 2019 - OCT 16, 2019

\* NR - Not Reported