



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**
 Safety Recall: US: 19V-689
 CAN: 2019-493
 Safety Advisory: 19-361
 October 23, 2019

SAFETY ADVISORY 19-361

«Dealer_name»
 ATTN: Service Manager
 «Street»
 «Street_2»
 «City», «State» «Zip»
 «Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020 Keystone Cougar Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for this recall

It has been decided that the wiring to the 12V breakers located by the battery may not be connected to the protected side of the breaker. If this condition exists it will lead to an increased risk of fire if an electrical short should occur on the unprotected circuit. The remedy is to inspect the installation of the Solar Prep wiring at the circuit breaker mounted close to the battery and re-mount the wiring if needed.

2020 Cougar, Models: 22RBS, 23MLS, 25RES, 26RBS, 26RKS, 27RES, 27SAB, 27SGS, 29BHS, 29FKD, 29RLD, 30RKD, 31MBS, 32RDB, 32RLI, 34TSB

Serial Number Range: LV503222 - LV503996

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

- | | | | |
|---------|---------|---------|---------|
| «VIN1» | «VIN2» | «VIN3» | «VIN4» |
| «VIN5» | «VIN6» | «VIN7» | «VIN8» |
| «VIN9» | «VIN10» | «VIN11» | «VIN12» |
| «VIN13» | «VIN14» | «VIN15» | «VIN16» |
| «VIN17» | «VIN18» | «VIN19» | «VIN20» |
| «VIN21» | «VIN22» | | |

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #19-361, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
 Vice President Service Operations

- cc. National Highway Traffic Safety Administration (NHTSA)
- cc. Transport Canada