OMB Control No.: 2127-0004

Part 573 Safety Recall Report

19V-680

Manufacturer Name: Chrysler (FCA US LLC)

NHTSA Recall No.: 19V-680

Manufacturer Recall No.: VA6



Manufacturer Information:

Manufacturer Name: Chrysler (FCA US LLC)

Address: 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI

48326-2757

Company phone: 1-800-853-1403

Population:

Number of potentially involved: 11,463 Estimated percentage with defect: 1 %

Vehicle Information:

Vehicle 1: 2011-2018 Jeep Wrangler

Vehicle Type:

Body Style: SUV Power Train: NR

Descriptive Information: Some 2011-2018 MY right hand drive ("RHD") Jeep Wrangler vehicles built for rural

mail carriers only were built with a driver's seat belt buckle that may separate from

the seat frame due to fatigue failure.

The vehicle population was determined based on field data to include all RHD US market vehicles built from the beginning of 2011 MY production, October 13, 2010,

through March 27, 2018, when 2018 MY vehicle production ended.

2011-2018 MY left hand drive ("LHD") Jeep Wrangler vehicles are not included because the LHD design includes an added seat belt mounting bracket that creates a more robust seat belt mount that is less susceptible to seat belt buckle fatigue failure.

Production Dates: OCT 13, 2010 - MAR 27, 2018

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Defect:

Description of the Defect: Fatigue loading of the seat belt buckle may lead to its mounting strap fracturing

and separating from the seat cushion frame.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A seat belt buckle mounting strap that separates from the seat frame results

in the seat belt system being inoperative, which may increase the risk of

injury and/or injury severity to the driver in a vehicle crash.

Description of the Cause: NR

The information contained in this report was submitted pursuant to 49 CFR §573

Identification of Any Warning N/A that can Occur :

Supplier Identification:

Component Manufacturer

Name: Joyson Safety Systems Address: 2500 Innovation Dr

Auburn Hills MICHIGAN 48326

Country: United States

Chronology:

- On March 20, 2019, the National Highway Traffic Safety Administration ("NHTSA") provided FCA US LLC ("FCA US") with a Vehicle Owner Questionnaire ("VOQ") describing a driver inboard seat belt buckle strap separation on a 2015 MY RHD Jeep Wrangler rural mail carrier vehicle.
- From April 24, 2019, through May 6, 2019, FCA conducted non-destructive testing on the failed buckle strap, which identified a fatigue failure near the buckle strap mounting hole.
- On June 7, 2019, NHTSA provided FCA US with a second VOQ describing the same issue on a 2016 MY RHD Jeep Wrangler rural mail carrier vehicle.
- From June 16, 2019, through July 24, 2019, FCA conducted additional metallurgical analysis.
- On July 13, 2019, NHTSA provided FCA US with a third VOQ describing the same issue on a 2016 MY RHD Jeep Wrangler rural mail carrier vehicle.
- From July 24, 2019, through August 8, 2019, FCA US analyzed field data including customer complaints, VOQs and warranty claims and conducted engineering evaluations to determine that only 2011-2018 MY RHD US market Jeep Wrangler RHD vehicles built for rural mail carriers were affected.
- As of September 16, 2019, FCA US identified approximately 32 CAIRs potentially related to this issue.
- As of September 16, 2019, FCA US identified approximately 17 warranty claims potentially related to this issue.
- As of September 16, 2019, FCA US is not aware of any accidents or injuries potentially related to this issue.
- On September 19, 2019, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy:

Description of Remedy Program: FCA US will conduct a Voluntary Safety Recall on all affected vehicles to

replace the driver's seat belt buckle.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the

expense.

from Recalled Component:

How Remedy Component Differs Part Name: Buckle Assembly - Front Seat Left

Part Description: RHD Driver's Seat Belt Buckle Assembly

Part Number: 1RJ431X9AB, 1RJ431X9AC

Part Comment: The remedy seat belt buckle assembly is a different design

from the affected seat belt buckle assembly.

Identify How/When Recall Condition NR was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: **09/26/2019: FCA US will notify dealers and begin notifying owners on

or about 11/15/2019.

Planned Dealer Notification Date: NOV 15, 2019 - NOV 15, 2019 Planned Owner Notification Date: NOV 15, 2019 - NOV 15, 2019

* NR - Not Reported