



Volkswagen of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

To: Michelle Rice - NHTSA  
Date: September 25, 2019  
Subject: Volkswagen Safety Recall 01D7/01D8 Chronology

Dear Ms. Rice:

In conjunction with our recall filing today, Volkswagen is voluntarily submitting the chronology for the subject in this additional manner due to character limitations in the provided field for this information in the NHTSA Portal. Please see the chronology for this recall submission below.

May 09, 2018: Product Safety Committee of Volkswagen AG determines to recall certain internal use vehicles due to unknown actual vehicle configuration resulting from missing/incomplete documentation. The recall decision was not based on a confirmed safety risk but was based on the absence of documentation confirming compliance with applicable standards.

May 16, 2018: Volkswagen Group of America, Inc. notifies U.S. NHTSA of initial recall decision concerning internal use vehicles that had then been identified. (See NHTSA File No. 18V-329)

May 2018 – ongoing: For remaining vehicle cluster worldwide where status remained uncertain ongoing identification/tracing of VIN's and single case evaluation. High complexity due to various hardware/software combinations. Each individual VIN of potentially affected vehicles had to be traced and actual vehicle configuration and any modifications during internal use had to be verified and evaluated.

End of November 2018: Report received of additional potentially affected vehicles that may have been sold to the US market. Reported VIN list contained contradictory data. Data contradictions could not be solved without further system analysis, so no conclusion on these cars was taken.

April 2019: As part of its ongoing investigation, and based on additional inquiries and analyses, Volkswagen AG requests that its subsidiary companies worldwide, including Volkswagen de Mexico S.A. de C.V. ("VW de Mexico"), conduct a further review and analysis of potential sales of pre-series and/or internal use vehicles.

May through September 2019: Intensive analysis and in-depth discussions with subsidiary companies worldwide occurs, during which data on potentially affected vehicles was traced, collected, evaluated.

September 11, 2019: Topic presented in VW and VW de Mexico Product Safety Committees. More details requested to determine worldwide scope of potentially affected vehicles.

September 18, 2019: Topic presented in VW and VW de Mexico Product Safety Committees where the decision to recall the affected vehicles in the United States and Canada was made. The recall decision was not based on a confirmed safety risk but was based on the fact that the actual vehicle configuration and compliance with applicable standards is unknown.

Sincerely,

A handwritten signature in blue ink, appearing to read 'C. Sandvig', written over a light blue horizontal line.

Christopher T. Sandvig  
Director – Group Customer Protection