

Part 573 Safety Recall Report

19V-676

Manufacturer Name : Mercedes-Benz USA, LLC.

Submission Date : SEP 23, 2019

NHTSA Recall No. : 19V-676

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Mercedes-Benz USA, LLC.

Address : 13470 International Parkway
Jacksonville FL 32218

Company phone : 1-877-496-3691

Population :

Number of potentially involved : 4,765

Estimated percentage with defect : 5 %

Vehicle Information :

Vehicle 1 : 2019-2019 Mercedes-Benz E450 4MATIC Wagon

Vehicle Type : LIGHT VEHICLES

Body Style : STATIONWAGON

Power Train : GAS

Descriptive Information : 213.268 ZH6J 1092 Vehicles

The recall population was determined through production records. Vehicles outside the affected range have spoilers mounted according to current production specification.

Production Dates : OCT 06, 2016 - JAN 09, 2019

VIN Range 1 : Begin : WDDZH6GB0HA132469 **End :** WDDZH8KBXKA579062 Not sequential

Vehicle 2 : 2017-2018 Mercedes-Benz E400 4MATIC Wagon

Vehicle Type : LIGHT VEHICLES

Body Style : STATIONWAGON

Power Train : GAS

Descriptive Information : 213.266 ZH6G 3002 Vehicles

The recall population was determined through production records. Vehicles outside the affected range have spoilers mounted according to current production specification.

Production Dates : OCT 06, 2016 - JAN 09, 2019

VIN Range 1 : Begin : WDDZH6GB0HA132469 **End :** WDDZH8KBXKA579062 Not sequential

Vehicle 3 : 2018-2019 Mercedes-Benz E63S 4MATIC Wagon

Vehicle Type : LIGHT VEHICLES

Body Style : STATIONWAGON

Power Train : GAS

Descriptive Information : 213.289 ZH8K 671

Descriptive Information : The recall population was determined through production records. Vehicles outside the affected range have spoilers mounted according to current production specification.

Production Dates : OCT 06, 2016 - JAN 09, 2019

VIN Range 1 : Begin : WDDZH6GB0HA132469 **End :** WDDZH8KBXKA579062 Not sequential

Description of Defect :

Description of the Defect : Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2017-2019 E-Class station wagon vehicles (S213 platform), the spoiler on the tailgate might not have been mounted according to current production specification.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : At higher speeds, the spoiler could detach from the vehicle completely, increasing the risk of a crash or injury to other road users.

Description of the Cause : Due to a deviation in the production process, the rear spoiler might not have been mounted according to current production specifications.

Identification of Any Warning that can Occur : The customer may be made aware of the issue by rattling noises.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In November 2018 DAG initiated a recall (Recall 18V849) to address a condition in which the rear spoiler on certain Mercedes Benz E-Class station wagon vehicles might not have been appropriately mounted. The recall was initiated by a report received in October 2018 of a rear spoiler having detached from the vehicle. DAG's investigation found that the spoiler had been improperly mounted at the production plant by an employee temporarily assigned to the position. DAG recalled the 16 vehicles in the US that may have had incorrectly mounted spoilers.

DAG continued to improve upon its production processes. In November 2018, DAG added an additional worker to the station.

In Late July and in August 2019, DAG received information regarding additional instances of incorrectly mounted rear spoilers. Investigations were initiated to analyze whether these vehicles had been part of the recall conducted in November 2018. These investigations showed that the affected vehicles were outside the scope of the November 2018 recall. It was determined that the production concern was not limited to the single worker. Based on this finding, investigations were performed to determine, which vehicles could potentially be affected.

On September 16, 2019, DAG decided to recall a broad vehicle population to inspect the mounting of the rear spoilers. DAG expects the actual number of vehicles with incorrectly mounted spoilers to be a small percentage of the total population.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz dealer will check the mounting of the rear spoiler on the affected vehicles and rework it, if necessary.

Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : Mounting of the rear spoiler according to specification.

Identify How/When Recall Condition was Corrected in Production : A change in the production procedure of the vehicle plant ensures that this issue can no longer occur from January 9, 2019 onwards.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign on September 30, 2019. Owners will be notified approximately one week after recall launch to the dealers in November, 2019. A copy of all communications will be provided when available.

Planned Dealer Notification Date : SEP 30, 2019 - NR

Planned Owner Notification Date : NOV 22, 2019 - NR

* NR - Not Reported