



Safety Recall: 19V-673

Pleasure-Way Industries, Ltd.

September 2019

IMPORTANT SAFETY RECALL

Dear Valued Pleasure-Way Owner:

This applies to your Recreational Vehicle VIN# _____.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Pleasure-Way has decided that a defect which relates to motor vehicle safety exists in certain 2018 – 2020 Pleasure-Way Motor Homes equipped with a Fiamma F65 Eagle or F45 Eagle awning.

Reason for this recall Wiring for the LED lighting installed in Eagle awnings for Pleasure-Way has been found to interfere with the lead bar end cap, and can prevent it from making contact with the micro-switch that disengages power to the awning motor. Failure to disengage power can cause the motor to continue to operate, even after the awning is fully closed, and overtime break the internal winch.

The possibility also exists that the awning could open when the vehicle is in motion, possibly resulting in the awning hitting an object or another moving vehicle. This could result in a crash.

Recall Remedy Replace the original winch with a newly designed version and fuse for the motor assembly.

What should you do? Our records show the following unit is affected by this recall. Please contact the Customer Support Team at 407-602-1099 to verify your unit and provide a valid shipping address for your repair kit. As soon as possible, please make an appointment to have the repair completed by your Dealership or Recreational Vehicle Repair Facility, and will be done at no charge to you. Time allotted: 45 minutes (0.75 hours). Please have your Dealer notify Fiamma immediately if additional labor time will be required for this repair.

If you have paid to have this repair completed prior to receiving this recall notice, please contact Fiamma Customer Service at 407-672-0091, you may be eligible to receive reimbursement for the cost of a pre-notification remedy for the problem associated with this recall, with a copy of your receipt for the work completed.

If after having attempted to take advantage of this recall you believe you have not been able to have your unit remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Our customers' safety is our most important priority.

Sincerely,

Fiamma, Inc.