

Part 573 Safety Recall Report

19V-673

Manufacturer Name : Pleasure Way Industries Ltd.**Submission Date :** SEP 20, 2019**NHTSA Recall No. :** 19V-673**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Pleasure Way Industries Ltd.

Address : 302 Portage Ave

Saskatoon, SK 00 S7J4C6

Company phone : 999

Population :

Number of potentially involved : 1,148

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2020 Pleasure-Way Plateau XL, Ascent, Plateau, Lxor

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : The recall will include all vehicles with a Fiamma F45 Eagle or Fiamma F65 Eagle awning installed on the vehicle. Vehicles without the Fiamma Awning will not be recalled. Pleasure-Way started with the Fiamma awnings at the start of the 2018 production year. Previous model years used a different make of awning. These awning were installed on Pleasure-Way Class B Motor Homes, 255 Ascent models with a GVWR below 10,000 pounds, 676 Lxor and Plateau models with a GVWR above 10,000 pounds and Pleasure-Way Class C Motor homes 217 Plateau XL models with a GVWR above 10,000 pounds. These motor homes are both gas and diesel.

Production Dates : JUN 05, 2017 - SEP 19, 2019

VIN Range 1 : Begin : WDAPF4CCXGP346507 End : WD4PF4CDXKP042291 Not sequential**Description of Defect :**

Description of the Defect : The awning may extend without input from the user. The awning will extend because of a mechanical failure within the awning mechanism.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the awning extends while parked it could damage property or cause physical injury to those within the awning extension range. If the awning extends while the vehicle is in motion this could cause an accident on the road including property damage and physical injury.

Description of the Cause : Mechanical failure within the awning drive mechanism. This has yet to be determined by Fiamma. It could be related to the motor, winch or drive transmission within the awning.

Identification of Any Warning that can Occur : The awning motor may make a ratcheting noise. The awning may not retract both from the awning motor and the manual crank mechanism.

Supplier Identification :

Component Manufacturer

Name : Fiamma
Address : 2427 Forsyth Road
Orlando FLORIDA 32807
Country : United States

Chronology :

Pleasure-Way did a review of the Fiamma awning complaints and concerns August 19, 2019 in anticipation of a visit by a representative Fiamma USA on August 27, 2019. On August 27, 2019 Pleasure-Way also had a Motor Home owner coming into the plant with an awning that had deployed without input from the user. This also would have been addressed at the time of the visit from a representative from Fiamma USA. The representative had to cancel this visit due to health concerns, the Fiamma representative visit was rescheduled for the fourth week in September. Between Sept 3, 2019 and Sept 10, 2019 four other awnings self deployed. On Sept 11, 2019 Pleasure-Way sent an email to Fiamma USA asking Fiamma to escalate their effort to either issue a Recall or TSB to correct the issues. On September 16, 2019 Pleasure-Way received an email from Jon Harrison from NHTSA upon the review of Pleasure-Ways monthly submissions that included the Fiamma review sent an email asking for information and why a recall had not been issued. On Sept 17, 2019 Phil Nickel from Pleasure-Way spoke to Jon Harrison and also sent additional information by email to Jon assuring him that a recall on the Fiamma would be submitted by Pleasure-Way and that Pleasure-Way had also contacted Fiamma to inform them that a recall was going out from Pleasure-Way.

Description of Remedy :

Description of Remedy Program : The recall remedy will have to come from Fiamma. Pleasure-Way as a temporary solution will requires owners to strap the awning in a closed position while driving or while the vehicle is parked. Pleasure-way will provide straps for this purpose as soon as they are available and tested. Pleasure-Way will pay a dealer or mechanic to install the straps as a temporary solution. Pleasure-Way will pay non Pleasure-Way dealers through a Visa payment, Pleasure-way dealers will be paid through the normal payment process. Payment for the final repairs once established will be paid by Fiamma.

How Remedy Component Differs Currently there is no information available from Fiamma. The temporary solution will be identified by straps located on the forward

from Recalled Component : and rear section of the awning.

Identify How/When Recall Condition was Corrected in Production : Pleasure-Way is waiting on a solution from Fiamma. Temporarily all awnings will be strapped with a warning document/label to not remove the straps until a repair is provided by Fiamma.

Recall Schedule :

Description of Recall Schedule : Pleasure-Way will begin notification with a temporary recall and repair order the week of September 23 -27. Final Repair order will come from Fiamma and notices will be sent out at that time.

Planned Dealer Notification Date : SEP 23, 2019 - OCT 11, 2019

Planned Owner Notification Date : SEP 27, 2019 - OCT 18, 2019

* NR - Not Reported