



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 7, 2019

Mr. Phil Nickel
Pleasure Way Industries Ltd.
302 Portage Ave
Saskatoon, SK S7J4C6

NEF-150MR
19V-673

Subject: Awning May Unexpectedly Extend

Dear Mr. Nickel:

This letter serves to acknowledge Pleasure Way Industries Ltd.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PLEASURE WAY/ASCENT/2018-2020
PLEASURE WAY/LEXOR/2018-2020
PLEASURE WAY/PLATEAU/2018-2020

Mfr's Report Date: September 23, 2019

NHTSA Campaign Number: 19V-673

Components:
EQUIPMENT

Potential Number of Units Affected: 1,148

Problem Description:

Pleasure Way Industries Ltd. (Pleasure Way) is recalling certain 2018-2020 Plateau, Plateau XL, Ascent and Lexor motorhomes equipped with a Fiamma F45 Eagle or Fiamma F65 Eagle awning. The awning drive mechanism may fail causing the awning to extend unexpectedly without input from the user.

Consequence:

If the awning unexpectedly extends while the vehicle is parked, the awning may hit an occupant within its range, increasing the risk of an injury. If the awning unexpectedly extends while the vehicle is in motion, there is an increased risk of a crash.

Remedy:

Pleasure Way will notify owners, and dealers will install straps to keep the awning closed, as a temporary solution, free of charge. Fiamma will provide a permanent solution. The recall is expected to begin in October 2019. Owners may contact Pleasure Way customer service at 1-800-364-0189.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Pleasure Way's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement