

Part 573 Safety Recall Report

19V-668

Manufacturer Name : Forest River, Inc.**Submission Date :** SEP 20, 2019**NHTSA Recall No. :** 19V-668**Manufacturer Recall No. :** 17D-1089**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 53

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Forest River Inc. Cherokee CKT16BF-D, CKT16BFH-D, CKT16GR-D, CKT16GRH-D

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The manufacturing plant was able to determine affected vehicles by using production records reflecting the employee who was not following the installation guidelines.

CKT16BF-D - 21

CKT16BFH-D - 1

CKT16GR-D - 29

CKT16GRH-D - 2

Production Dates : AUG 28, 2019 - SEP 06, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The distribution panels' wiring is exposed to a storage compartment which could lead to unintended damage to the panel and wiring which may lead to a electrocution and/or a fire resulting in property damage and/or personal injury.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A user may use the dinette booth for storage, which may damage the distribution panel wiring, causing a fire and/or a metal object stored in the booth may cause an electrical shock to the user increasing the risk for personal injury and/or property damage.

Description of the Cause : The manufacturing plant did not constantly install protective paneling around the distribution panel.

Identification of Any Warning that can Occur : NONE

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On September 13th, 2019 During routine inspections, Forest Rivers Cherokee Manufacturing Plant Manager was notified that a divider in the compartment that houses the distribution panel was not being consistently installed during production. The plant notified Forest River's Office of Corporate Compliance (OCC).

On September 16th, 2019 The Manufacturing plant and OCC began investigating and was able to identify vehicles affected by using production records during the time of employment of the worker assigned to that area.

On September 20th Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River Inc. will provide detailed remedy instructions to install the divider in the compartment to ensure the distributions panel is protected from possible interaction with customer property inside the storage compartment. Forest River will provide all parts and labor at no charge to the consumer. An authorized Forest River Service Center will need to perform the repair

What is the Forest River Customer Service Phone Number? 260-499-2100

How Remedy Component Differs from Recalled Component : The compartment will now have a divider to isolate the distribution panel as per manufacturing standards

Identify How/When Recall Condition was Corrected in Production : This was corrected in production the week of 09/09/2019

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : OCT 30, 2019 - OCT 30, 2019

Planned Owner Notification Date : OCT 30, 2019 - OCT 30, 2019

* NR - Not Reported