

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 30, 2019

Mr. Brian Latouf Director, Field Product Investigations and Evaluations General Motors LLC 30001 Van Dyke - Mail Code 480-210-2V Warren, MI 48090-9055

**Subject:** Improperly Sealed Seam on Fuel Tank

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SS

19V-667

### Makes/Models/Model Years:

CHEVROLET/EQUINOX/2019-2020

Mfr's Report Date: September 19, 2019

NHTSA Campaign Number: 19V-667

# **Components:**

FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY

**Potential Number of Units Affected:** 301

### **Problem Description:**

General Motors LLC (GM) is recalling certain 2019-2020 Chevrolet Equinox all-wheel drive vehicles. The fuel tanks may have been manufactured with an improperly sealed seam, possibly allowing fuel to leak along the seam near the fuel inlet.

## **Consequence:**

A fuel leak in the presence of the ignition source can increase the risk of a fire.

# Remedy:

GM will notify owners, and dealers will replace the fuel tank, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact GM customer service at 1-586-596-1733. GM's number for this recall is N192271870.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate (49 CFR 573.6 (c)(8)(ii)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

