



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 26, 2019

Mr. Jacob Wiles
President
Diesel Modification Center LLC.
373 Stephens Rd
Hazel Green, AL 35750

NEF-150MR
19V-663

Subject: Keystock May Become Dislodged from Steering Shaft

Dear Mr. Wiles:

This letter serves to acknowledge Diesel Modification Center LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ISUZU/NPR/2018-2019
ISUZU/NQR/2018-2019
ISUZU/NRR/2018-2019

Mfr's Report Date: September 18, 2019

NHTSA Campaign Number: 19V-663

Components:

STEERING

Potential Number of Units Affected: 136

Problem Description:

Diesel Modification Center LLC. (Diesel Modification Center) is recalling certain 2018-2019 Isuzu NQR ,NRR, and NPR vehicles modified to be equipped with dual steering. The keystock may become dislodged from the steering cross shaft and cause unexpected loss of right hand steering.

Consequence:

Unexpected loss of steering increases the risk of a crash.

Remedy:

Diesel Modification Center will notify owners, and dealers will verify the keystock is in place or replace it, as necessary. In addition, the set screw will be retorqued and a stamp will be drifted in the keyed slot to ensure the keystock stays in the correct position, free of charge. The recall is expected to begin in September 2019. Owners may contact Diesel Modification Center customer service at 1-256-457-1726.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A statement that the defect or noncompliance can cause a vehicle crash without prior warning (49 CFR 577.5 (f)(1)).
- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement