



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 25, 2019

Mr. Randy McArthur
4-Star Trailers, Inc
PO Box 75395
Oklahoma City, OK 73147

NEF-150MR
19V-661

Subject: Insufficient Grease on Bearings may cause Failure

Dear Mr. McArthur:

This letter serves to acknowledge 4-Star Trailers, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
4-STAR/HORSE TRAILER/2019

Mfr's Report Date: September 18, 2019

NHTSA Campaign Number: 19V-661

Components:
SUSPENSION:MULTIPLE AXLE

Potential Number of Units Affected: 4

Problem Description:
4-Star Trailers, Inc. (4-Star Trailers) is recalling certain 2019 4S8D337 and 4S4D258LQ trailers equipped with Dexter axles. The axles may lack the proper amount of grease on the inner and outer bearings in the hubs.

Consequence:
The ungreased axle bearings may result in a wheel locking up, affecting the vehicle handling and increasing the risk of crash.

Remedy:
All owners were notified and the trailers were corrected, free of charge. Owners may contact Dexter customer service at 1-574-295-7888 or 4-Star Trailers customer service at 1-800-848-3095 or 1-405-324-7827.

Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

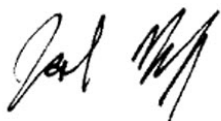
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. If all of the trailers have been remedied as you state, please provide one quarterly report stating a 100% completion.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement