



Important Safety Recall: NHTSA Campaign # 19V658

This notice applies to your Hyundai Translead Trailers on BOM# 30013721 (5 unit). VIN list attached.

September 19, 2019

Dear Mr. [REDACTED],

We are conducting a safety recall and this notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai Translead has decided that a defect which relates to motor vehicle safety exists on your flatbeds front bulkhead.

Important!

- Your trailer falls within the recall population
- You should avoid use and immediately schedule an appointment with Hyundai Translead to have your Bulkhead retrofitted.

Why is a recall being conducted?	Multiple units with the same design were found to have a front bulkhead that does not meet SAE standard. If the bulkhead sustains a heavy impact there is a possibility the brackets will failure resulting in potential injury to driver or other drivers on the road. If the bulkhead brackets fail, the bulkhead can fall off of the trailer and become a road hazard, increasing the risk of a crash.
What are we doing about the problem?	Hyundai Translead generated a repair procedure and fabricated repair kits which we will extend to our customers and numerous shops to have the trailers affected repaired at the earliest convenience. Hyundai Translead will retrofit the front area of the flatbed, free of charge. The repair will take 12 hours to complete.
What should you do?	Contact Hyundai Translead Warranty Department at htcc@hyundaitranslead.com or 800-251-0871 as soon as possible to schedule an appointment. You should avoid extended travel until your units have been inspected. When contacting Hyundai Translead make sure to reference NHTSA Campaign Number: 19V658 and provide the full VIN number.
What if I no longer own this trailer?	Notify Hyundai Translead either by phone: 800-251-0871, or e-mail: htcc@hyundaitranslead.com to inform us you no longer own this vehicle. Please be sure to include your 17 digit VIN number in all correspondence.

Hyundai Translead
8880 Rio San Diego Drive, Suite 600
San Diego CA 92108
800-251-0871 www.translead.com

Who should you contact if you have further questions or concerns?	Contact Hyundai Translead at 800-251-0871 or e-mail: htcc@hyundaitranslead.com
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If after having attempted to take advantage of this recall you believe you have not been able to have your units remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, however your safety is our primary concern.

Sincerely,

Hyundai Translead