

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 27, 2019

Mr. Steve Thorne National Warranty Manager Airstream, Inc. 419 W Pike St. Jackson Center, OH 45365

Subject: Inverter May Contact Inverter Fuse/Possible Fire

Dear Mr. Thorne:

This letter serves to acknowledge Airstream, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150KL

19V-655

Makes/Models/Model Years:

AIRSTREAM/FLYING CLOUD/2016-2017 AIRSTREAM/INTERNATIONAL/2016-2017

Mfr's Report Date: September 16, 2019

NHTSA Campaign Number: 19V-655

Components:

ELECTRICAL SYSTEM:FUSES AND CIRCUIT BREAKERS

Potential Number of Units Affected: 409

Problem Description:

Airstream, Inc. (Airstream) is recalling certain 2016-2017 International Serenity, 2016 International Signature, and Flying Cloud trailers that are 19 feet long. The vertically-mounted inverter may contact the floor-mounted inverter fuse.

Consequence:

If the two components touch, an electrical short may occur, increasing the risk of a fire.

Remedy:

Airstream will notify owners, and dealers will inspect the location of the inverter and inverter fuse. If the inverter and inverter fuse are not mounted on the same surface, the inverter fuse will be relocated, and secured to the same surface as the inverter. In addition, a protective cover will be installed on the inverter fuse bar, free of charge. The recall is expected to begin November 15, 2019. Owners may contact Airstream customer service at 1-877-596-6505 or 1-937-596-6111 extension 7401 or 7411.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

