

OWNER NOTIFICATION

NHTSA RECALL 19V-654

Dear Sentra Fleet Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that certain 2018 Model Year Nissan Sentra vehicles fail to conform to Federal Motor Vehicle Standard (FMVSS) number 111, "Rear Visibility." Our records indicate that you own the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

Your vehicle is equipped with a rear visibility system to aid the driver when backing up. In your vehicle, it is possible to adjust the rear-view camera and display settings to a degree where the image is no longer visible. The system will retain those settings when the vehicle is again shifted into reverse. Reduced rear visibility when the driver has adjusted the display to this extent could lead to an increased risk of an accident in the event the driver does not re-adjust the display before reversing.

What Nissan Will Do

Nissan is continuing to work with vendors to prepare software to reprogram the rear visibility system software for this vehicle; it is currently not available but is expected to be shipped to Fleet Repair Stations during the week of December 16, 2019.

What You Should Do

Until this vehicle receives the software reprogramming remedy, please inspect the vehicle to ensure that the rear view image is clearly displayed when the vehicle is shifted into reverse. **If the rear view image is not clearly visible when shifted into reverse, before driving the vehicle, please adjust the rear-view camera and display settings to a level where the rear view image is clear. Please remove the label on the bottom of this letter and place it on the dash panel so that is visible to the driver.**



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R1911> or contact your Nissan Fleet representative at fast@nissan-usa.com.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Peel and stick label onto dash panel.

IMPORTANT SAFETY NOTICE

If the rear view image is not clearly visible when you shift into reverse, before driving this vehicle, use the touchscreen menu to adjust the rear-view camera and display settings to a level where the rear view image is clear.

*Bend letter down at corner of label to help separate label from letter

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