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# Aftersales Warranty

## Rear Visibility System

Reference: R1911

**Attention: Service Managers, Service Advisors,  
Claims Administrators, and Technicians**

The warranty team has noticed a high volume of suspended claims for Safety Recall R1911. We have put together the following claim coding chart to aid in proper claim coding.

This claims information is for Phase I and Phase II vehicles only.

### **Claims Coding for PHASE I OR PHASE II Vehicles Only**

R1911 - AV CONTROL UNIT (INFOTAINMENT)						
Model	Year	Reprogram AV/Control	Reprogram AV/Control w/ Navi	Inspect & Reprogram	No Reprogram Needed	NTB
Altima	19	R19110				19-077
Armada	18-19			R19112	R19113	19-084
Frontier	19	R19110	R19111		R19113	19-090
GTR	19		R19111		R19113	19-091
Kicks	18-19	R19110				19-093
Leaf	18-19		R19111		R19113	19-092
Maxima	19	R19110				19-085
Murano	19	R19110				19-086
NV	19	R19110	R19111		R19113	19-089
NV200	18-19		R19111			19-097
Pathfinder	18-19			R19112	R19113	19-083
Rogue	18-19	R19110				19-078
Rogue Sport	18		R19111			19-088
Rogue Sport	19	R19110				19-088
Sentra	18-19	R19110	R19111			19-094
Taxi	19		R19111			19-097
Titan	18		R19111			19-087
Titan	19	R19110				19-087
Versa Sedan	18-19	R19110				19-096
Versa Note	18-19	R19110	R19111			19-095



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**DO NOT ATTEMPT TO PROGRAM PHASE III VEHICLES WITH PHASE I OR PHASE II TOOLS.**

<b>Phase III Vehicles</b>			
<b>Year</b>	<b>Model</b>	<b>Year</b>	<b>Model</b>
2018	Altima	2018	Rogue Sport
2018	Frontier	2018	Sentra
2018	Maxima	2018	Titan
2018	Murano	2018	Titan Diesel
2018	NV	2019	Versa Sedan

\*\*Please note that Phase III vehicles will display open safety recall R1911 but the tool Shipments will begin arriving the second week of December 2019.