



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 23, 2019

Ms. Tara Underwood  
Senior Manager, Technical Compliance  
Nissan North America, Inc.  
One Nissan Way  
Franklin, TN 37027

NEF-150SS  
19V-654

**Subject:** No Back-Up Camera Display Image/FMVSS 111

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

INFINITI/Q50/2018-2019  
INFINITI/Q60/2018-2019  
INFINITI/Q70/2019  
INFINITI/Q70L/2019  
INFINITI/QX30/2018-2019  
INFINITI/QX50/2019  
INFINITI/QX60/2019  
INFINITI/QX80/2018-2019  
NISSAN/ALTIMA/2018-2019  
NISSAN/FRONTIER/2018-2019  
NISSAN/GT-R/2019  
NISSAN/KICKS/2018-2019  
NISSAN/LEAF/2018-2019  
NISSAN/MAXIMA/2018-2019  
NISSAN/MURANO/2018-2019  
NISSAN/NV/2018-2019  
NISSAN/NV200/2018-2019  
NISSAN/NV200 TAXI/2019  
NISSAN/PATHFINDER/2018-2019  
NISSAN/ROGUE/2018-2019  
NISSAN/ROGUE SPORT/2018-2019  
NISSAN/SENTRA/2018-2019  
NISSAN/TITAN/2018-2019  
NISSAN/VERSA/2018-2019  
NISSAN/VERSA NOTE/2018-2019

**Mfr's Report Date:** September 12, 2019

**NHTSA Campaign Number:** 19V-654

**Components:**

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA

**Potential Number of Units Affected:** 1,228,830

**Problem Description:**

Nissan North America, Inc. (Nissan) is recalling certain 2018-2019 Nissan Altima, Frontier, Kicks, Leaf, Maxima, Murano, NV, NV200, Pathfinder, Rogue, Rogue Sport, Sentra, Titan, Versa Note and Versa Sedan vehicles, as well as Infiniti Q50, Q60, QX30 and QX80 vehicles. Additionally included are 2019 Nissan GT-R and Taxi and Infiniti QX50, QX60, Q70, Q70L vehicles. The back-up camera and display settings can be adjusted such that the rear view image is no longer visible and the system will retain that setting the next time the vehicle is placed in reverse. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 111, "Rear Visibility."

**Consequence:**

The lack of an image in the back-up camera display increases the risk of a crash.

**Remedy:**

Nissan will notify owners in phases, having dealers update the back-up camera settings software, free of charge. The recall is expected to begin October 21, 2019 and all affected VINs should be activated by November 11, 2019. Owners may contact Nissan customer service at 1-800-867-7669 or INFINITI customer service at 1-800-662-6200..

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations Enforcement

