

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 27, 2019

Ms. Helen Riehle Safety Integrity and Recall Manager BMW of North America, LLC 300 Chestnut Ridge Road Woodcliff Lake, NJ 07677

Subject: Improperly Welded Seat Belt Guide Loop Mount

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

19V-653

#### Makes/Models/Model Years:

TOYOTA/SUPRA/2020

Mfr's Report Date: September 12, 2019

NHTSA Campaign Number: 19V-653

**Components:** 

SEAT BELTS:FRONT

**Potential Number of Units Affected:** 7

### **Problem Description:**

BMW of North America, LLC (BMW) is recalling certain 2020 Toyota Supra vehicles. The driver's seat belt guide loop mount may have been improperly welded.

## **Consequence:**

In the event of a crash, the mount could become damaged and the seat belt may not properly restrain the driver, increasing their risk of injury.

# Remedy:

Owners have been notified, and Toyota dealers will inspect the seat belt guide loop mount. If the mount is defective, the vehicle will be replaced, free of charge. The recall began September 13, 2019. Owners may contact the Toyota Customer Experience Center at 1-888-270-9371. Toyota's number for this recall is K0R.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers, if needed. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

