#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 19V-646

**Manufacturer Name:** Temsa

Submission Date: DEC 02, 2019 NHTSA Recall No.: 19V-646

Manufacturer Recall No.: NR



#### **Manufacturer Information:**

Manufacturer Name: Temsa

Address: Temsa North America

404 Zell Drive Orlando FL 32824

Company phone: 8336283672

## **Population:**

Number of potentially involved: 557 Estimated percentage with defect: 100 %

#### Vehicle Information:

Vehicle 1: 2013-2020 TEMSA TS35C, TS35E, TS45 Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: DIESEL

Descriptive Information: Buses with stainless steel monocoque structure. The recall population was

determined based on production records

Production Dates: MAY 01, 2013 - JUL 31, 2019

VIN Range 1: Begin: NLTRPPU79E1000001 End: NLTRPPM77L1000575 ✓ Not sequential VIN Range 2: Begin: NLTEJXU88F1000002 End: NLTEJXM82L1000315 **✓** Not sequential

#### **Description of Defect:**

Description of the Defect: According to FMVSS 217 standard item S5.5.1., in buses other than school

buses, and except for windows serving as emergency exits in accordance with S5.2.2.3(b) and doors in buses with a GVWR of 10,000 pounds or less, each emergency exit door shall have the designation "Emergency Door" or "Emergency Exit," and every other emergency exit shall have the designation

"Emergency Exit" followed by concise operating instructions describing each motion necessary to unlatch and open the exit, located within 16 centimeters of

the release mechanism.

On the recalled vehicles, operating instructions of the push out windows labels

may be inadequate to open the emergency exit rapidly.

FMVSS 1: 217 - Bus emergency exits and window retention and release

FMVSS 2: NR

Description of the Safety Risk: Passengers may spend extra time to open the push out window

Description of the Cause: The instruction is inadequate

Identification of Any Warning N/A that can Occur :

## **Supplier Identification:**

## **Component Manufacturer**

Name: NR Address: NR

NR

Country: NR

### **Chronology:**

In July, 2019 Temsa was informed that the instruction label of emergency exit windows may be inadequate

Temsa reviewed the instruction labels and the production records. After this evaluation, on September 02, 2019 Temsa Safety Committee decided to conduct a voluntary safety recall.

To date, no accidents, no injuries, no fatalities have been reported

## **Description of Remedy:**

Description of Remedy Program: A technical service bulletin will be submitted; the recalled labels will be

checked and replaced with new ones.

How Remedy Component Differs N/A

from Recalled Component:

Identify How/When Recall Condition The vehicles in the production will be using the new emergency exit

was Corrected in Production: instruction labels

#### **Recall Schedule:**

Description of Recall Schedule: Temsa will send notifications to customers after receiving approval by

NHTSA for Temsa's draft customer notification letter

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: OCT 16, 2019 - OCT 21, 2019

\* NR - Not Reported