

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5128
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 6, 2019

Subject: N192264500 - Noncompliance Recall
Seatbelt Reminder Telltale Delay

Models: 2019 Chevrolet Express
2019 GMC Savana

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall N192264500 today. The total number of U.S. vehicles involved is approximately 89,479. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated September 6, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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