

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 10, 2019

NEF-150SS

19V-642

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Brian Latouf Director, Field Product Investigations and Evaluations General Motors LLC 30001 Van Dyke - Mail Code 480-210-2V Warren, MI 48090-9055

**Subject:** ECM May Disable Fuel Injectors

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

CHEVROLET/MALIBU/2018

Mfr's Report Date: September 6, 2019

NHTSA Campaign Number: 19V-642

**Components:** 

ELECTRICAL SYSTEM: SOFTWARE

**ENGINE** 

FUEL SYSTEM, GASOLINE: FUEL INJECTION SYSTEM: INJECTORS

**Potential Number of Units Affected:** 177,276

# **Problem Description:**

General Motors LLC (GM) is recalling certain 2018 Chevrolet Malibu vehicles equipped with 1.5L turbo engines. An error in the Engine Control Module (ECM) software may result in the fuel injectors being disabled.

# **Consequence:**

Disabled fuel injectors would prevent the engine from starting and may cause a stall, increasing the risk of a crash.

# Remedy:

GM will notify owners, and dealers will reprogram the ECM software, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact GM customer service at 1-800-630-2438. GM's number for this recall is N192221960.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate (49 CFR 573.6 (c)(8)(ii)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

