

Part 573 Safety Recall Report

19V-639

Manufacturer Name : Forest River, Inc.

Submission Date : AUG 30, 2019

NHTSA Recall No. : 19V-639

Manufacturer Recall No. : 205-1079



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 41

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Forest River Inc. Catalina Travel Trailer

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On August 12, 2019, Forest Rivers' Office of Corporate Compliance ("OCC") was provided an incident report, which stated that an upper bunk had collapsed while in use of a customer, and injured an individual. The manufacturing began using the new aluminum angle(s) assembly for upper bunk installations, the incorrect fastener was used.

ACAT293QBCKLE 22

ACAT293QBCKLE-W 2

ACAT323BHDSCKLE 9

ACAT333BHTSCKLE 1

ACAT343BHTSLE 6

ACAT40BHTS 1

Production Dates : MAR 20, 2019 - JUL 31, 2019

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The fasteners holding the upper bunks need to be changed to a #8-15 x 1.5" fastener. Currently they are #8-15 x 1" fasteners that do not have the length required to clamp the upper bunk horizontally with the wall and provide adequate support.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The bunk may push or pull the 1-inch fasteners from the bunk supports,

Description of the Safety Risk : which would allow the bunk to drop down on top of an occupant using the bottom bunk potentially leading to personal injury.

Description of the Cause : When manufacturing began using the new aluminum angle(s) assembly for upper bunk installations, the incorrect fastener was used.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On August 12, 2019, Forest Rivers' Office of Corporate Compliance ("OCC") was provided an incident report, which stated that an upper bunk had collapsed while in use of a customer, and injured an individual. OCC reviewed the photos of the failed bunk during the week of August 19, 2019, concluding per warranty data search that this was a single event and Catalina would remedy under warranty and OCC would report the injury in the next EWR Quarterly Report.

On August 22, 2019, OCC was made aware of another bunk that failed. OCC launched an investigation with the manufacturing plant. On August 26, 2019, OCC, in conjunction with the manufacturing plant, identified the root cause.

On August 30, 2019, Forest Rivers Corporate Recall Committee approved the recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to consumers to secure the bunk. A Forest River Dealer will need to perform the repair.

What is the Forest River Customer Service Phone Number? (574)
825-8657

How Remedy Component Differs The recalled fastener is a #8-15 x 1.00" whereas the replacement fastener

from Recalled Component : is a #8-15 x 1.50". The replacement fastener is .50 inches longer than the recalled component.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected in production the week of August 26, 2019.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : OCT 09, 2019 - OCT 09, 2019

Planned Owner Notification Date : OCT 09, 2019 - OCT 09, 2019

* NR - Not Reported