



Indian Motorcycle Company  
P.O. Box 47700  
Medina, MN 55340-9960

**IMPORTANT SAFETY RECALL**  
**Indian Motorcycle – Tail Light Brightness**  
**2019 Chieftain**  
**Warning and Safety Recall Notice 19V638**  
**Reference: Indian Motorcycle Safety Recall Bulletin I-19-04**  
**PLEASE READ IMMEDIATELY**

VIN I-19-04

FIRST NAME LAST NAME  
ADDRESS  
CITY, ST ZIP

Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate you have purchased an affected vehicle.

***The reason for this recall:***

Indian Motorcycle has determined that the tail lights on 2019 Chieftain models fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 108. "Lamps, Reflective Devices, and Associated Equipment." The tail lights are too bright. Due to the increased intensity, other drivers may have a problem determining if brakes are engaged, increasing the risk of a crash.

***What you should do:***

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the bulletin repair performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer.

***What your dealership will do:***

Indian Motorcycle will issue a Safety Bulletin to all Indian Motorcycle dealers, with instructions required to reflash affected units with an updated ECM calibration. Repairs will be made by any authorized Indian Motorcycle dealers at no cost to you. The time needed for this repair is approximately 18 minutes.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your local Indian Motorcycle dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need assistance contacting or locating an Indian Motorcycle dealer, or if you have questions your Indian Motorcycle dealer is not able to address, you may contact our Indian Motorcycle Customer Connections Department at 1-877-204-3697, scan the QR code, or go to [www.polaris.com/en-us/contact/](http://www.polaris.com/en-us/contact/).

If you believe that Indian Motorcycle has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to [www.safercar.gov](http://www.safercar.gov).



We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world class products for riders to enjoy.

Sincerely,

**Indian Motorcycle Company**

For the latest updates to this safety recall, or to check if your vehicle is part of another safety recall, scan the QR code, or go to [www.polaris.com/en-us/on-road-recalls/](http://www.polaris.com/en-us/on-road-recalls/).

