

From: noreply.bmwgroup
To: [DL-BMS Message Monitors](#)
Subject: MINI Recall 19V-xxx: Crash Pad
Date: Thursday, August 22, 2019 9:28:52 AM

Publish Date: August 22, 2019
From: Technical Service
Expiration Date: September 05, 2019

DCSnet Message
Urgent



Subject: **MINI Recall 19V-xxx: Crash Pad**







BMW of North America, LLC is conducting a Voluntary Non-Compliance Recall (effective August 22, 2019) on select Model Year 2020 MINI vehicles that were produced between June 11, 2019 and August 14, 2019.

Please review attached documents for more details.

The bulletin will be updated within the next few days with full information.

Sincerely,
Technical Service

Attachments:

-  [M510219_Recall_Notice\[81ee7695\].pdf](#)
-  [M510219\[81ee68c9\].pdf](#)
-  [2019-F56-CrashPad-QA-\(22Aug2019\)-FINAL\[81ee68c8\].pdf](#)
-  [M510219_Recall_Notice\[81ee7695\].pdf](#)
-  [M510219\[81ee68c9\].pdf](#)
-  [2019-F56-CrashPad-QA-\(22Aug2019\)-FINAL\[81ee68c8\].pdf](#)

Recipients: MINI Passenger Cars, CC-MiniManagers
MINI Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel

Service Information Bulletin

Body Equipment

August 22, 2019

M51 02 19

RECALL 19V-XXX: CRASH PAD

MODEL

Engineering Designation	Model Description	Production Date
F56	MINI Hardtop 2 Door	6/11/2019 – 8/14/2019

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), Key Reader or Warranty Vehicle Inquiry. All other systems will show the stop sale starting tomorrow.

SITUATION

BMW of North America, LLC is conducting a Voluntary Non-Compliance Recall (effective August 22, 2019) on select Model Year 2020 MINI vehicles that were produced between June 11, 2019 and August 14, 2019.

Affected vehicles may marginally exceed a Federal requirement. An energy absorbing element in each rear door side panel may not have been installed during production. In a side crash of sufficient severity, this could increase the risk of injury to rear seat occupants.

Approximately 1,832 vehicles are affected by this recall.

Recall notice and Q&A have been attached for further information.

The bulletin will be updated within the next few days with full information.

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 19V-xxx: Crash Pad – M51 02 19

BMW of North America, LLC is conducting a Voluntary Non-Compliance Recall (effective August 22, 2019) on select Model Year 2020 MINI vehicles that were produced between June 11, 2019 and August 14, 2019.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Crash Pad
Non-Compliance Recall 19V-xyz
Model Year 2020
MINI Hardtop 2 Door
*Last Updated 08/22/2019***

- Q1. Which MINI models in the US are potentially affected by this Non-Compliance Recall?**
Approximately 1,832 Model Year 2020 MINI Hardtop 2 Door models in the US, produced between June 11, 2019 and August 14, 2019, are potentially affected.
- Q2. What is the specific issue?**
Affected vehicles may marginally exceed a Federal requirement. An energy absorbing element in each rear door side panel may not have been installed during production. In a side crash of sufficient severity, this could increase the risk of injury to rear seat occupants.
- Q3. Can I continue to drive my vehicle?**
Yes. However, when you receive a letter requesting you to make an appointment to have this Non-Compliance Recall performed by an authorized MINI dealer, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q4. Why are other MINI vehicles not included in this Non-Compliance Recall?**
Other vehicles were produced to specifications.
- Q5. How did MINI become aware of this issue?**
MINI became aware of this issue through its quality control procedures.
- Q6. How will my vehicle be repaired?**
The crash pads will be installed on affected vehicles for free and will take approximately two hours.
- Q7. Is MINI aware of any accidents or injuries in the US, involving these MINI vehicles associated with this Non-Compliance Recall?**
No.
- Q8. How will I be informed of this Non-Compliance Recall?**
You will receive a letter in October via First Class mail advising you of this Non-Compliance Recall and requesting you to schedule an appointment with an authorized MINI dealer to have this Non-Compliance Recall performed. You can locate your nearest authorized MINI dealer at www.miniusa.com/dealer. To ensure that MINI has your most recent contact and vehicle information, please register your MINI vehicle at www.miniusa.com/ol. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.
- Q9. Do I have to wait for my letter to have my vehicle serviced?**
Yes. We are in the process of implementing this Non-Compliance Recall to ensure that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized MINI dealer to have this Non-Compliance Recall performed. For the latest updates to this Non-Compliance Recall, please visit www.miniusa.com/recall.