



David J. Johnson
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 Service Engineering Operations
 Ford Customer Service Division

Ford Motor Company
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August 29, 2019

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Advance Notice - Safety Recall 19S26
 Certain 2013-2016 Model Year Fusion and MKZ and 2015-2016 Model Year Edge
 and MKX Vehicles
 Steering Gear Motor Bolt Corrosion

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Fusion	2014-2016	Flat Rock	August 21, 2013 through June 14, 2015
	2013-2016	Hermosillo	August 14, 2012 through June 28, 2015
MKZ	2013-2016		October 10, 2012 through June 28, 2015
Edge	2015-2016	Oakville	June 25, 2014 through June 26, 2015
MKX	2016		November 11, 2014 through June 26, 2015

This recall applies to the affected vehicles originally sold in, or currently registered in the following states:

Connecticut	Iowa	Minnesota	Ohio	Wisconsin
Delaware	Maine	Missouri	Pennsylvania	
District of Columbia	Maryland	New Hampshire	Rhode Island	
Illinois	Massachusetts	New Jersey	Vermont	
Indiana	Michigan	New York	West Virginia	

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, when operated in high-corrosion environments associated with road salt use, one or more of the three steering gear motor bolts may fracture due to corrosion. If this occurs, it may result in a loss of power steering assist, increasing the risk of a crash. The mechanical linkage between the steering wheel and the road is maintained at all times. The steering system will default to manual steering mode, allowing the vehicle to be steered in a safe and controlled manner.

SERVICE ACTION

This publication will be updated by the end of September 2019 when it is anticipated that information regarding parts availability and service procedures will be available.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in cursive script that reads "D. Johnson".

David J. Johnson