



IMPORTANT SAFETY RECALL

**Safety Recall: 19V-628 US 2019-446CN
Date: September 2019**

This Notice Applies to Your Recreational Vehicle «vin»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2019 - 2020 Eagle HT Fifth Wheels manufactured with the optional MorRyde Orbital Pin Box.

Reason for this

The bolts that hold the wedge to the pin box may be incorrect length. When the pin box is ***unlocked*** and allowed to rotate with incorrect length bolts, the wedge may disconnect from the pin box. This could allow the rotating pin box to pivot in two places and the RV could contact the tow vehicle increasing the risk of a crash.

Recall Remedy

Remove and inspect each wedge bolt (3 bolts) to confirm correct length. Reinstall the correct length bolts and torque at 200 ft. lbs; and when required, replace incorrect length bolts with correct length bolts torquing each bolt to 200 ft lbs.

What we need you to do immediately

Please contact an authorized Dealer as soon as possible to schedule an appointment to have this remedy completed free of charge. The recall remedy will take approximately thirty minutes.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Jayco Towable Division