



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 16, 2019

Ms. Terri Tobias
Regulatory Compliance Manager
Jayco, Inc.
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150KL
19V-628

Subject: Incorrect Bolt Lengths for Rotating Pin Box

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
JAYCO/EAGLE HT/2019-2020

Mfr's Report Date: August 28, 2019

NHTSA Campaign Number: 19V-628

Components:
TRAILER HITCHES:FIFTH WHEEL ASSEMBLY

Potential Number of Units Affected: 870

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2019-2020 Eagle HT fifth wheel trailers equipped with MORyde Orbital or You Turn Rubber Pin Box Wedge Kits. The pin boxes may have been equipped with bolts 1-3/4" in length when they should be equipped with 2" long bolts.

Consequence:

When the pin box is unlocked, the incorrect length bolts may allow the rotating pin box to rotate in two places, increasing the risk of a crash.

Remedy:

Jayco will notify owners, and dealers will inspect the bolts and replace them as necessary, free of charge. The recall is expected to begin September 20, 2019. Owners may contact MORyde customer service at 1-574-293-1581 or Jayco at 1-800-283-8267. Jayco's number for this recall is 9901435.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Jayco's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement