



STEERING SHAFT BOLT TORQUE - Dealer Prenotification

Bulletin Type:	RECALL
Bulletin #:	Yet to be assigned
Job Code:	9901434 <i>Please hold claims until Recall numbers are assigned by NHTSA</i>
Flat Rate:	RC024 Inspect only NO repair required .25hr RC025 Inspect and repair .5hr

Publication Date:	Prenotification 8-26-19
Make:	Jayco Motorized Entegra
Models:	Embark Insignia, Aspire, Anthem, Cornerstone, Reatta
Model Year:	2019-2020

Incident:	Upper and lower steering shaft bolts on steering column may not be torqued correctly at 45ft lbs.
Affected Units:	
Misc. Tools & Supplies:	Torque wrench (Ft/Lbs) 11/16 socket 5/8 wrench or socket

INSTRUCTIONS (LOWER slip shaft bolt)

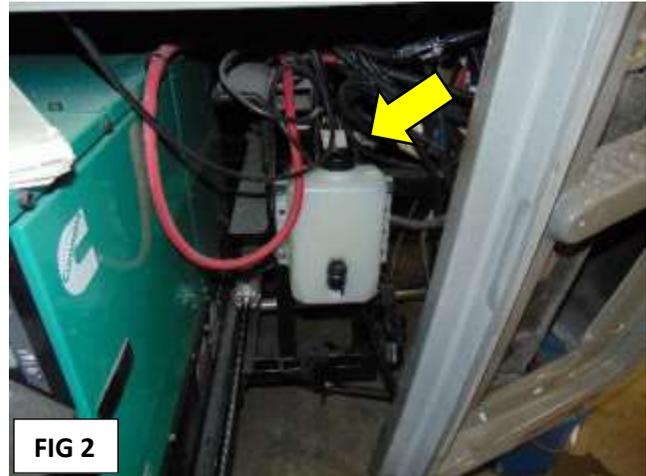
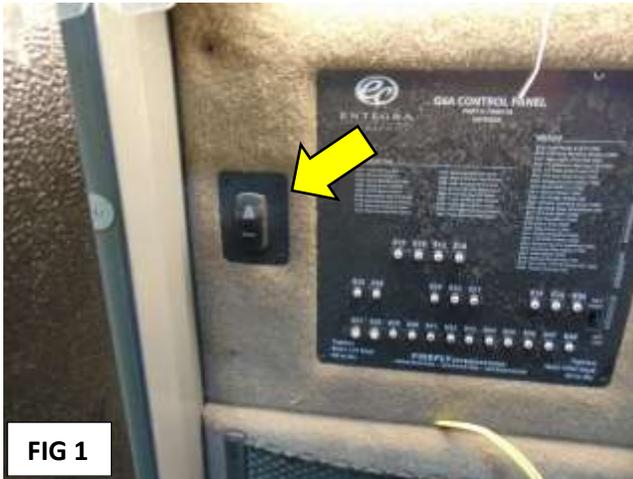


FIG 1: Open the generator compartment using the switch (arrow) inside the driver side front electrical compartment.

FIG 2: Bolt is located on the right side of the generator behind the washer fluid bottle (arrow).

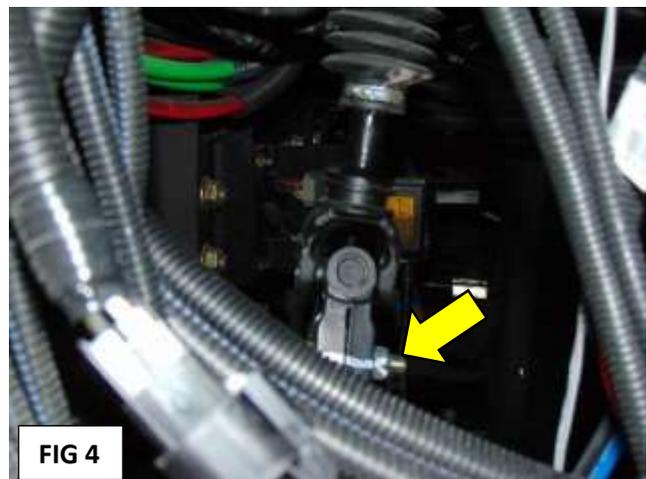
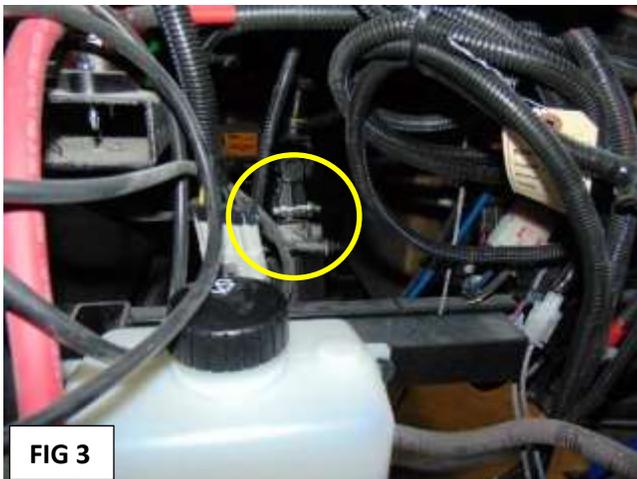


FIG 3: Bolt location is circled in this photo.

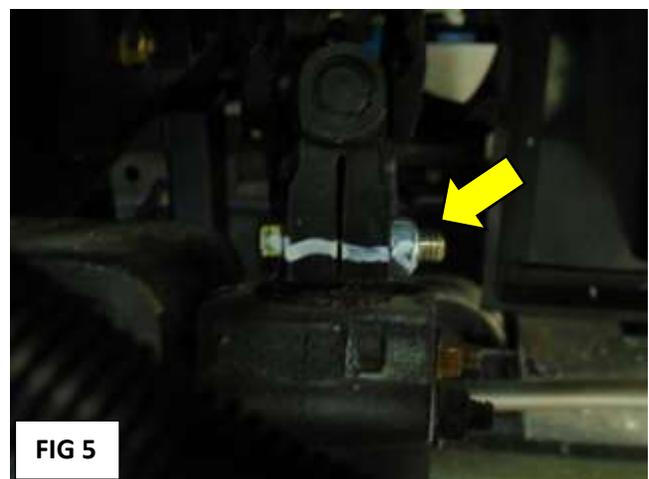
FIG 4: Arrow is pointing to the Steering Slip Shaft bolt.

- Move wiring out of the way to see it.
- **IF WHITE LINE RUNNING FROM BOLT HEAD TO THE NUT – NO REPAIR IS REQUIRED – BOLT WAS TORQUED TO 45FT LBS PRIOR TO SHIPPING.**

FIG 5: IF WHITE LINE IS NOT VISIBLE - TORQUE PER SPECIFICATIONS

Bolt head size takes a 5/8" socket or wrench.

- Nut size takes an 11/16" socket
- Use a torque wrench and torque the nut to 45 ft./lbs.
- Mark the bolt with a white line as shown in photo to indicate the bolt has been torqued properly.



INSTRUCTIONS (UPPER steering shaft bolt)

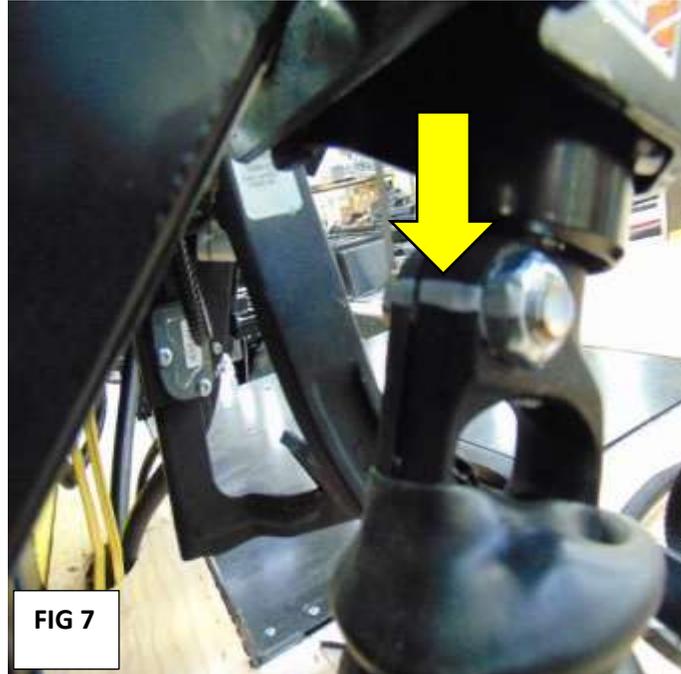


FIG 6:

- Upper steering shaft bolt is located on the steering column, beneath the steering wheel and under the large rubber boot.
- Lower the rubber boot on the steering column to see the bolt.

FIG 7:

- Examine the upper steering shaft bolt (front and back side of the steering column).
- If the bolt has been properly torqued at the factory there will be a white line running from the head of the bolt to the nut end of the bolt on the dash side of the steering column as shown in this photo (arrow).

IF THE WHITE LINE IS NOT VISIBLE PROCEED TO NEXT STEP TO COMPLETE REMEDY.

Bolt head will require a 5/8" wrench or socket.

Nut on the bolt will require an 11/16" socket.

Use a torque wrench (FT/LBS) and **torque the nut end to 45 Ft/Lbs.**

Mark the bolt with a white line as shown in photo to indicate the bolt has been torqued properly.

Replace the rubber boot back over the bolt.