







Safety Recall: 19V-625 Jayco

19V-626 Entegra

September 2019

IMPORTANT SAFETY RECALL

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exits in certain Model Year 2019 -2020 Entegra Anthem, Aspire, Cornerstone, Insignia, Reatta and Reatta XL Class A Motorhomes and 2019 Jayco Embark Class A Motorhomes.

Reason for this recall

The <u>upper and lower steering</u> shaft bolt may not be torqued to 45 ft. /lbs. as specified. An unsecured bolt could allow the steering wheel not to function, affecting drivability and increasing the risk of a crash.

Recall Remedy Inspection is required for evidence that each bolt (2) is torqued to 45ft/lbs. A white line from the steering shaft bolt head to the nut confirms the bolt was torqued per specifications and no further repair is required. The omittance of the white line notes the bolt was **not** properly torqued prior to shipping and **Special Precautions are required prior to moving the motorhome.**

All pertinent information regarding this recall is available under the Service and Parts Tab of our Website. If you need further assistance, please Contact Customer Service at 800-283-8267.

What we need you to do Our records show the following unit is affected by this recall and is currently part of the inventory at your Dealership. The Recall Remedy must be completed on this unit **prior** to customer delivery.

VIN

<u>Federal law</u> requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely, Jayco Motorized