

Part 573 Safety Recall Report

19V-622

Manufacturer Name : Autocar, LLC**Submission Date :** AUG 26, 2019**NHTSA Recall No. :** 19V-622**Manufacturer Recall No. :** ACX-1907**Manufacturer Information :**

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 765-489-5499

Population :

Number of potentially involved : 33

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2020 Autocar Xpeditor

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The power steering pumps were not installed in a controlled process due to parts shortage. Xpeditor models affected.

Production Dates : SEP 07, 2018 - JUL 18, 2019

VIN Range 1 : Begin : 5VCACDAF9KC228668 End : 5VCACLEF6LC231646 Not sequential**Description of Defect :**

Description of the Defect : The power steering pump mounting bolts were not properly secured.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the power steering pump becomes disconnected, a sudden increase of steering effort could result in loss of vehicle control, increasing the risk of a crash, personal injury or property damage.

Description of the Cause : The power steering pumps were not installed in a controlled process due to parts availability at the time of manufacture.

Identification of Any Warning that can Occur : Engine oil leak.

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

08/12/2019 Customer reported a loose power steering pump. 08/13/2019 Autocar quality team launched internal corrective action and began investigation. 08/21/2019 Autocar quality team concluded the investigation and presented the concern to Autocar management team, upon review Autocar decides to perform a voluntary safety recall for all affected units.

Description of Remedy :

Description of Remedy Program : The power steering pump mounting bolts will be properly secured at no cost to the owner.

How Remedy Component Differs from Recalled Component : Secure installation.

Identify How/When Recall Condition was Corrected in Production : The affected units were a direct result of a parts shortage that created internal rework outside of our defined processes. Process work instructions are now in place to prevent any future occurrences.

Recall Schedule :

Description of Recall Schedule : Dealer and owner notifications to begin October 17, 2019 and end October 18, 2019.

Planned Dealer Notification Date : OCT 17, 2019 - OCT 18, 2019

Planned Owner Notification Date : OCT 17, 2019 - OCT 18, 2019

* NR - Not Reported