

# Part 573 Safety Recall Report

# 19V-619

**Manufacturer Name :** LGS Industries Inc**Submission Date :** SEP 06, 2019**NHTSA Recall No. :** 19V-619**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : LGS Industries Inc

Address : PO Box 339

BRISTOL IN 46507-0339

Company phone : 574-848-5665

**Population :**

Number of potentially involved : 170

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2017-2020 LOOK, Pace, Cargo Express all

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : With the assistance of the axle manufacturer we identified the build run of the affected axles and based our recall population using this information.

Production Dates : OCT 31, 2016 - AUG 05, 2019

VIN Range 1 : Begin : 53BLTEA14HT016304 End : 53BPTEA17LA053398  Not sequential**Description of Defect :**

Description of the Defect : Potentially weak aluminum axle hanger bracket that attaches 3500# torsion axle to the frame of the trailer

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Potential axle hanger bracket failure (separation of bracket along the bend).

Description of the Cause : Material Thickness

Identification of Any Warning : You might possibly feel a jolt and sway if the bracket fails and the two parts that can Occur : separate.

**Supplier Identification :****Component Manufacturer**

Name : Lippert Components

Address : 3501 County Road 6

Elkhart INDIANA 46514  
Country : United States

## Chronology :

There were three warranty claims filed about bracket failure in a short period of time.

## Description of Remedy :

**Description of Remedy Program :** Based on the serial number, the potentially affected trailers will be inspected. If the axle hanger bracket is one of the affected brackets, a gusset will be welded on both ends of the bracket to reinforce them. Dealers will be reimbursed for two hours of shop time per axle. Lippert will pay the shop time based on each dealer's standard rate. Customers who have experienced a bracket failure and have contacted LGS Industries or their dealer have had their trailer repaired under our warranty program. If a customer has resolved a failure and has not contacted LGS Industries, they would be reimbursed and their claim submitted to Lippert, as soon as they contact LGS Industries identifying a bracket failure to their trailer.

**How Remedy Component Differs from Recalled Component :** Brackets with gussets on the ends will indicate a corrected component. If the bracket material is ¼" thick, the trailer was built with the correct bracket.

**Identify How/When Recall Condition was Corrected in Production :** Correction was made by revising the bracket from 3/16" material to ¼" material on 09/26/17 by LCI. However, due to concerns Look team members may have inadvertently installed a 3/16" bracket instead of ¼" bracket the recall is extended through current production. LOOK is no longer ordering brackets of this type and has removed any opportunity for error from our production processes.

## Recall Schedule :

**Description of Recall Schedule :** Letters, calls and emails will be sent to dealers to quarantine trailers in stock. We will also work with dealers to determine best contact information for end user. Once information is obtained, letters will be sent to end user.

**Planned Dealer Notification Date :** AUG 26, 2019 - OCT 25, 2019

**Planned Owner Notification Date :** AUG 30, 2019 - OCT 25, 2019

\* NR - Not Reported