



**PETERBILT MOTORS COMPANY**  
 A **PACCAR** COMPANY  
 1700 WOODBROOK STREET  
 DENTON, TEXAS 76205-7864  
 940-591-4000

**IMPORTANT SAFETY RECALL INFORMATION**



Issued in Accordance  
 With Federal Law



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19-PBD

**RECALL NOTICE**

Recall Notice: 19-PBD

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle.

September 9, 2019

Subject: Safety Recall 19PBD - Steering Column Weld  
NHTSA ID: 19V618  
EXPIRATION DATE: NONE  
Your VIN(s) can be found on the bottom or back of this page.

Scan this QR code to open the  
Peterbilt Dealer Locator.



Dear Peterbilt Customer,

You are receiving this notice in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety may exist in certain Model 337 and 348 vehicles manufactured between November 19, 2018 and August 15, 2019. The lower shaft to U-Joint yoke in certain non-telescoping steering columns may have a weld that did not create enough penetration and could crack. A cracked weld can lead to loss of steering and increase the risk of a crash or injury.

<b>What is the problem?</b>	Steering column weld could crack and may lead to loss of steering.
<b>What will your dealer do?</b>	The dealer will inspect the serial number on your steering column to determine if it is affected and replace it if necessary.
<b>What should you do?</b>	Contact your Peterbilt dealer to schedule an appointment for this repair.

Peterbilt Motors Company has initiated this recall to remedy the issue with no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at [www.Peterbilt.com](http://www.Peterbilt.com) or scan the QR code. This repair may take up to 2.0 hours of labor depending on dealer scheduling.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Services Department, phone 940-591-4220.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby  
Director of Customer Service  
Peterbilt Motors Company

Our records indicate that these vehicles are affected by 19-PBD and are owned by [REDACTED]

[REDACTED]