

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 5, 2019

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SS 19V-614

Subject: Fuel Tank may Leak from Incorrect Weld

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

VOLKSWAGEN/ATLAS/2019

Mfr's Report Date: August 21, 2019

NHTSA Campaign Number: 19V-614

# **Components:**

FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY

**Potential Number of Units Affected:** 6

# **Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2019 Atlas vehicles. The suction jet in the fuel tank may have been welded in the incorrect position allowing fuel to leak. Additionally, the vehicle may stall due to uneven fuel distribution.

# **Consequence:**

A fuel leak in the presence of an ignition source increases the risk of a fire. An engine stall can increase the risk of a crash.

## Remedy:

Volkswagen will notify owners, and dealers will replace the fuel tank, free of charge. The recall is expected to begin October 11, 2019. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 20BU.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

