OMB Control No.: 2127-0004

Part 573 Safety Recall Report

19V-611

Manufacturer Name: Keystone RV Company

Submission Date: AUG 21, 2019 NHTSA Recall No.: 19V-611 Manufacturer Recall No.: 19-359



Manufacturer Information:

Manufacturer Name: Keystone RV Company

Address: PO Box 2000

2642 Hackberry Drive Goshen IN

46527

Company phone: 574-535-2100

Population:

Number of potentially involved: Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2019-2020 Keystone Hideout 25TH

Vehicle Type: TRAILERS

Body Style: Power Train: NR

Descriptive Information: Hideout Toy Haulers

Production Dates: AUG 29, 2018 - JUN 12, 2019

VIN Range 1: Begin: 4YDT25T26K7245684 End: 4YDT25T28K7248408 ✓ Not sequential **✓** Not sequential VIN Range 2: Begin: 4YDT25T27L7241080 End: 4YDT25T23L7241299

Description of Defect:

Description of the Defect: It has been determined that the vehicles in the recall population are missing

the Special Transportation Provision warning label (AD-96) in the garage area

as outlined in 6.4.6.9 of the 2018 NFPA 1192 code book.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Vehicles and equipment powered by internal combustion engines and placed

in recreational vehicles can cause carbon monoxide poisoning or

asphyxiation, which could result in death or serious injury. The flammable liquids used to power these items can cause a fire or explosion, which can

result in death or serious injury.

Description of the Cause: The Special Transportation Provision label (AD-96) was overlooked in a new

model.

Identification of Any Warning The Special Transportation Provision label (AD-96) was not placed on the wall

that can Occur: inside of the garage area of the travel trailer.

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

7/30/2019 - Report made through Nebraska state inspectors that the Special Transportation Provision label (AD-96) was not installed on certain Toy Haulers. Investigation for range and scope opened. 8/1/2019 - Calls to dealers with stock units to verify labels throughout the range were missing. 8/19/2019 - Investigation concluded range and scope determined. Proceed with recall.

Description of Remedy:

Description of Remedy Program: The remedy is to mail the Special Transportation Provision warning label

(AD-96) to dealers and customers in possession of the affected Travel

Trailers to affix the labels in the garage area at no cost to them.

Manufacturer Reimbursement Plan on file as of 10/25/2018. General

reimbursement plan to be updated every two years. New vehicles are

covered under warranty.

How Remedy Component Differs The Special Transportation Provision label (AD-96) will be added to the from Recalled Component: garage area as outlined in 6.4.6.9 of the 2018 NFPA 1192 code book.

was Corrected in Production: inspection.

Identify How/When Recall Condition Units were quarantined, inspected then repaired as indicated by

Recall Schedule:

Description of Recall Schedule: Keystone will notify the dealers and owners of the recreational vehicles

by letter. A final copy of the owner letter will be provided to NHTSA. Dealers will receive a letter which includes the repair instructions. No

separate dealer repair procedures will be provided.

Planned Dealer Notification Date: SEP 20, 2019 - SEP 20, 2019

Planned Owner Notification Date: SEP 20, 2019 - SEP 20, 2019

^{*} NR - Not Reported