

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 30, 2019

Mr. John Kobylarz Automotive Safety Officer Jaguar Land Rover North America, LLC 100 Jaguar Land Rover Way Mahwah, NJ 07495

Subject: Back-Up Camera May Not Display Image

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

19V-603

Makes/Models/Model Years:

LAND ROVER/RANGE ROVER/2018 LAND ROVER/RANGE ROVER SPORT/2018

Mfr's Report Date: August 15, 2019

NHTSA Campaign Number: 19V-603

Components:

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA

Potential Number of Units Affected: 14,277

Problem Description:

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2018 Range Rover and Range Rover Sport vehicles equipped with Continental Surround Camera Systems. The back-up camera system may fail to display the rearview image when the vehicle is in reverse.

Consequence:

Failure to display the rearview image will reduce the driver's visibility, increasing the risk of a crash.

Remedy:

Land Rover will notify owners, and dealers will reprogram the infotainment system display and camera software, free of charge. The recall is expected to begin October 14, 2019. Owners may contact Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N367.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations Enforcement

