

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 28, 2019

Ms. Helen Riehle Safety Integrity and Recall Manager BMW of North America, LLC 300 Chestnut Ridge Road Woodcliff Lake, NJ 07677

**Subject:** Steering Gear Tie Rod may Break

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

19V-601

#### Makes/Models/Model Years:

BMW/X1/2018-2019 BMW/X2/2019 MINI/COOPER/2019

**Mfr's Report Date:** August 14, 2019

NHTSA Campaign Number: 19V-601

# **Components:**

STEERING:LINKAGES:TIE ROD ASSEMBLY

**Potential Number of Units Affected:** 32

### **Problem Description:**

BMW of North America, LLC (BMW) is recalling certain 2018-2019 BMW X1 sDrive28i, X1 xDrive28i, 2019 X2 xDrive28i, MINI Cooper S Convertible, Countryman, and John Cooper Works Countryman vehicles. The steering gear tie rod may have been assembled incorrectly, which may result in excessive wear of the tie rod end, eventually causing it to break.

### **Consequence:**

A broken steering tie rod would lead to a loss of vehicle control, increasing the risk of a crash.

#### Remedy:

BMW will notify owners, and dealers will inspect the vehicles and replace the tie rods and ball joints as necessary, free of charge. The recall is expected to begin October 7, 2019. Owners may contact BMW customer service at 1-800-525-7417 or MINI customer service at 1-866-825-1525.

## **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

