



Recall Information Bulletin

No: C10110 **Issued:** 10/11/2019

NHTSA No: 19V-597

Transport Canada No: 2019413

Re: 4P10 Rocker Arms

Group: 11 **Models:** FE/FG

SUBJECT:

Safety Recall C10110 – 4P10 Rocker Arms

MODELS:

FEC52, FEC72, FEC92, FGB72

VEHICLES INVOLVED:

Certain 2017 model year FEC52, FEC72, FEC92, and FGB72 trucks.

A list of vehicles your Dealership has sold that require this Recall can be found on the Dealer's "Open Campaigns" list supplied by MFTA via Fusonet. Some individual vehicles described above may not need the Recall as the repairs may have already been performed. Always check the "VIN Inquiry" tab under "Service" or "Warranty" on Fusonet to verify that the VIN requires this Safety Recall.

Important note: It is a violation of Federal law for a dealer to deliver a new or used motor vehicle covered by this Recall Information Bulletin, under a sale or lease, until the Safety Recall has been completed.

OWNER NOTIFICATION:

Owners of affected vehicles will be notified by mail.

CONDITION:

Mitsubishi Fuso Truck of America, Inc. has decided that a defect, which relates to motor vehicle safety, exists in the rocker arms on certain 2017 model year FEC52, FEC72, FEC92, and FGB72 Mitsubishi Fuso trucks. On certain affected vehicles, the rocker arms were manufactured incorrectly, due to improper maintenance on a tool used in the production process.

MODIFICATION:

The rocker arms will be replaced with improved components, and the engine will be inspected for damage. Any damage resulting from a defective rocker arm will be repaired with assistance from MFTA's Technical Support Center (TSC).

PARTS LIST:

The replacement parts are available through normal parts channels. Please be sure to only order what is needed to perform recalls in your area of responsibility, as recall parts are **non-returnable**.

Part Number	Description	Qty	Notes
LT170C01	ROCKER ARM KIT	1	
MK667208	CRANKSHAFT FRONT SEAL	0-1	Engine serial # 4P10- A00001 through C60010
QC000659	CRANKSHAFT FRONT SEAL	0-1	Engine serial # 4P10-C60011 and up

Note: A front seal installation tool # MH064909 has been shipped to each dealer to properly seat the new style (Engine serial # 4P10-C60011 and up) QC000659 seal.

RECALL CLAIM SUBMITTAL:

Reimbursement claims are filed through FALCON using the Field Fix claim type. Enter all requested information. The system will automatically apply the labor allowance and recall part. Please note that the correct front crankshaft seal must be entered in the OEM parts section of the Field Fix claim during reimbursement submission.

Campaign Reimbursement					
Campaign Number	Models	Allowances		Labor Description	Part Number
C1011010	FEC52 FEC72 FEC92 FGB72	Labor Time	10.3 hour	Replace Rocker Arms	LT170C01 and MK667208 or QC000659
C1011020	FEC72 Crew Cab	Labor Time	14.5 hour	Replace Rocker Arms	LT170C01 and MK667208 or QC000659

REPAIR PROCEDURE:

1. Park the vehicle on a flat, level surface, turn off the engine and chock the wheels.

CAUTION!

Do not remove the wheel chocks until all modification work has been completed.

2. Replace the rocker arms using instructions found in the 00ELT0114 Service Manual.
3. Inspect each rocker arm during removal. If any abnormal wear is discovered, take a photograph of the wear and create a Technical Assistance Request (TAR). Upload the photo(s) to the TAR and work with the TSC to further diagnose and repair possible engine related damage.
4. After reassembly, confirm that there are no leaks and perform a confirmation road test.