

# Part 573 Safety Recall Report

# 19V-596

**Manufacturer Name :** Keystone RV Company

**Submission Date :** SEP 09, 2019

**NHTSA Recall No. :** 19V-596

**Manufacturer Recall No. :** 19-358



## Manufacturer Information :

**Manufacturer Name :** Keystone RV Company

**Address :** PO Box 2000  
2642 Hackberry Drive Goshen IN  
46527

**Company phone :** 574-535-2100

## Population :

**Number of potentially involved :** 9

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2020-2020 Crossroads Cruiser 29SI, 27MK, 28RD, 24RL, 29RK

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Fifth Wheel trailers with Morryde Rotating Pin Box, RSPB83-1622

**Production Dates :** APR 23, 2019 - JUN 10, 2019

**VIN Range 1 : Begin :** 4YDF29S20L6320022 **End :** 4YDF29R2XL6320115  Not sequential

## Description of Defect :

**Description of the Defect :** It has been decided that the vehicles in the recall population have a Morryde Rotating Pin Box and may have been manufactured with improper length bolts that hold the wedge to the pin box.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the Rotating Pin Box is unlocked and allowed to rotate and the wedge is installed with improper length bolts, the wedge may become disconnected from the pin box. This would allow the rotating pin box to pivot in two places which could allow the trailer to come in contact with the truck. This could increase the risk of a crash.

**Description of the Cause :** The wrong bolts were installed during production by the pin box manufacturer.

**Identification of Any Warning that can Occur :** The pin box rotates in two places rather than one.

**Supplier Identification :****Component Manufacturer**

Name : MORryde International, Inc  
Address : 1966 Sterling Ave  
Elkhart INDIANA 46516  
Country : United States

**Chronology :**

8/8/2019 – Morryde informed CrossRoads RV that units were built with a Rotating Pin Box that has a recall, 19E-046.  
8/8/2019 – Investigation opened. All affected Cruiser fifth wheels were put on hold and Morryde Rotating pin boxes were inspected.  
8/12/2019 – Investigation concluded and scope completed.

**Description of Remedy :**

Description of Remedy Program :	The remedy is to inspect bolts in the wedge plate of each pin box and replace as needed. Manufacturer Reimbursement Plan on file as of 10/25/2018. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.
How Remedy Component Differs from Recalled Component :	The Morryde Rotating Pin Box bolts for part number RSPB83-1622 are longer and will not allow the pin box to rotate improperly.
Identify How/When Recall Condition was Corrected in Production :	Units were quarantined, inspected then repaired as indicated by inspection.

**Recall Schedule :**

Description of Recall Schedule :	Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.
Planned Dealer Notification Date :	OCT 11, 2019 - OCT 11, 2019
Planned Owner Notification Date :	OCT 11, 2019 - OCT 11, 2019

\* NR - Not Reported