

Recall Update February 7th

Recall 19V-593: K02, K03, K09 (G 310 GS, R and C 400):

K02/K03 (G 310 R and G 310 GS) All dealers should have received allocation of the new anodized calipers based on each dealers UIO as of last week.

Additional quantities can be requested for urgent cases by submitting an IDS ticket to Parts Logistics US -> Parts Consultant Group -> Motorrad Group Only Answered Inquiries. Urgent cases requests must include a valid VIN number and short summary (customer bike, sold unit, etc). This process will remain in place until sufficient inventory arrives for another UIO allocation or the parts can be opened up for standard dealer ordering.

To simplify the process multiple VINs can be requested on one IDS ticket, however, you must provide a short summary for each individual VIN (customer bike, sold unit, etc.)

K09 (C 400 X) No UIO shipment will be made as a smaller number of new calipers have arrived for this model. Requests for calipers for urgent cases must be made by submitting an IDS ticket to Parts Logistics US -> Parts Consultant Group -> Motorrad Group Only Answered Inquiries. All request for urgent cases must include a valid VIN number and short summary (customer bike, sold unit, etc.). This process will remain in place until sufficient inventory arrives for a UIO allocation or the parts can be opened up for standard dealer ordering.

Important Reminder: Parts for all recalls should be utilized to meet customer repair demands before any inventory unit is repaired.

[Motorrad Dealer Direct, Recalls](#)
[Feb 7, 2020](#)