

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Replace Battery Mounting Bracket MY18-19 C-Class (205 Platform)	DATE: August 16, 2019

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Replace Battery Mounting Bracket
TBA	19V586	PEND BTRY MNTG BRKT	

This is to notify you of a new **Recall Campaign** regarding the battery mounting bracket on **26,584** Model Year (“MY”) 2018-2019 C-Class (205 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “PENDING” on August 16, 2019.

Background

Issue	Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2018-2019 C-Class vehicles (205 platform) the mounting bracket for the 12V starter battery might not have been manufactured according to current production specification. If the battery is not properly secured, it could shift and disconnect the terminals in the event of a crash. If this were to occur, the vehicle’s power supply would be interrupted, impairing different post-crash functionalities. Furthermore, if the battery detaches from the vehicle in a crash, it could become a road hazard, increasing the risk of injury for other road users.
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What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the battery mounting bracket on the affected vehicles.
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Parts	A remedy is not yet available. An additional notification will be sent once a remedy is available.
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Vehicles Affected

Vehicle Model Year(s)	2018- 2019
Vehicle Model	C-Class

Vehicle Populations

Total Recall Population	26,584
Total Vehicles in Dealer Inventory	1,057

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY18-19 C-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.

Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.

Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY18-19 C-Class vehicles covered by this notification until the vehicle has been repaired.

Next Steps/Notes

Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.

