

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Rear Middle Seat Belt Anchor MY18-19 156 (GLA-Class)	DATE: September 10, 2019

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification	September 10, 2019
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Campaign No. :	NHTSA ID	Campaign Desc. :	Rear Middle Seat Belt Anchor
2019080010	19V585	19P9290002	

This is to notify you of a new **Recall Campaign** regarding the rear middle seat belt on **3,435** Model Year (“MY”) 2018-2019 GLA-Class (156 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on September 10, 2019.

Background

Issue	Daimler AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2018-2019 GLA-Class vehicles (156 platform), the left anchor plate for the rear middle seatbelt might not be bolted according to current production specifications. In this case, the left anchor plate of the rear middle seatbelt would only be kept in position by the rear seat bench cushion. If a passenger were to attempt to fasten the rear middle seatbelt for the first time, the left anchor plate would immediately become loose. As a result, the seatbelt for a passenger seated in the rear middle seating position might not be properly secured, which could increase the risk of an injury in the event of a crash.
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the left anchor plate for the rear middle seatbelt on the affected vehicles and, if necessary, correctly bolt it onto the vehicle body.

Parts	The remedy is available and can be performed.
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Vehicles Affected

Vehicle Model Year(s)	2018- 2019
Vehicle Model	GLA-Class

Vehicle Populations

Total Recall Population	3,435
Total Vehicles in Dealer Inventory	30

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY18-19 GLA-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.

Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s)

Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY18-19 GLA-Class vehicles covered by this notification until the vehicle has been repaired.

Next Steps/Notes

Customer Notification Timeline	Customer letters will be mailed on September 13, 2019, approximately one week after the remedy becomes available to dealers.
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.





Mercedes-Benz

Campaign No. 2019080010, September 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLA-Class vehicles (156 platform)**
Model Years 2018-2019
Check rear middle seat belt, correct if necessary

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2018- 2019 GLA-Class vehicles (156 platform), the left anchor plate for the rear middle seatbelt might not be bolted according to current production specifications. An authorized Mercedes-Benz dealer will check the left anchor plate for the rear middle seatbelt on the affected vehicles and, if necessary, correctly bolt it onto the vehicle body.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired. Always Check VMI for any open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 3435 vehicles are involved.

Order No. P-RC-2019080010

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Check procedure

1. Check whether seat belt end fitting of center rear seat belt is attached correctly.

1.1. Grasp seat belt strap of center rear seat belt in area of rear seat cushion and rear seat backrest and pull away from rear seat (**Figure 1**).

i It is possible that the seat belt end fitting of the center rear seat belt is not attached and is just jammed.



Figure 1

Work procedure

1. Remove rear seat cushion.
i For basic data, see **AR91.12-P-1020NKC**.
2. Remove threaded connection (**A, Figure 2**) of seat belt buckle (**B, Figure 2**) for left rear seat belt and seat belt end fitting for center rear seat belt.
3. Screw seat belt end fitting (**C, Figure 2**) for center rear seat belt to left seat belt buckle.
i Torque **35 Nm**.
i Order: Seat belt buckle, seat belt end fitting, nut.

**Figure 2**

Warranty Information**With check**

Operation: Check center rear seat belt (02-1280)

Damage Code	Operation Number	Labor Time (hrs.)
92 900 02 8	02-1280	0.1

With Check Work procedure

Operation: Check center rear seat belt (02-1280)
Correct center rear seat belt (after check) (02-1281)

Damage Code	Operation Number	Labor Time (hrs.)
92 900 02 8	02-1280	0.1
	02-1281	0.4

i Note

Operation labor times are subject to change.