

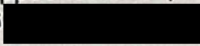


12th August 2019

IMPORTANT SAFETY RECALL NOTICE

Dear David

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dennis Eagle Inc. has decided that a defect which relates to motor vehicle safety exists if the changeover switch goes faulty whilst driving on the Right-Hand Side (RHS) or pressing the opposite brake pedal to the side you have selected on your Class 8 HHD Vocational Heavy Duty Vehicle: VIN: 1D92BG 

! IMPORTANT !

- Your Class 8 Vocational HHD truck is being recalled
- You should contact Dennis Eagle Inc. to schedule an appointment

This recall is being performed in case there is a failure of the changeover switch when driving on the RHS of the truck or if the brake pedal is pressed on the opposite side of the truck to the driver.

1. If the changeover switch fails and you are driving on the RHS of the truck you will lose the following functions on the RHS, wipers & washers, lights, indicators, hazard warning switch and all instrument cluster warnings, the throttle pedal will move to the LHS. The brake pedal will work in non EBS mode, however the brake lights will no longer work. To get the brake lights and the EBS back into operation you will need to turn the truck off and on again and drive the truck on the LHS
2. If the brake pedal is pressed on the opposite side to the driver the EBS will go off and the brake lights will not work, once again to get out of this mode turn the truck off and back on again.

Dennis Eagle Inc. are implementing a software upgrade to the instrument clusters as well as fitting a pressure switch into the brake service line, these modifications will illuminate fault 1&2 as described above.

Appointments for the remedial action can be arranged from August 12th 2019 so please contact Joe McCalip, Technical Manager at Dennis Eagle Inc. on 843 478 0210 or email service@dennis-eagle.com.

If you have concerns or any questions relating to the recall again please contact Joe McCalip. on 843-478-0210 or email service@dennis-eagle.com.



If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your Class 8 Vocational HHD vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement call Joe McCalip on 843-478-0210 or email service@dennis-eagle.com who will provide instructions.

If after having attempted to take advantage of this recall you believe you have not been able to have your Class 8 Vocational HHD vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1- 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Yours Sincerely,

Ian Handley

Director

Dennis Eagle Inc.