

# Part 573 Safety Recall Report

# 19V-570

**Manufacturer Name :** Forest River, Inc.**Submission Date :** AUG 02, 2019**NHTSA Recall No. :** 19V-570**Manufacturer Recall No. :** 51-1065**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 1,809

Estimated percentage with defect : 94 %

**Vehicle Information :**

Vehicle 1 : 2019-2020 Forest River Inc. Flagstaff and Cherokee Arctic Wolf

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On July 31, 2019 after working with the manufacturing plants, reviewing manufacturing records and purchasing records, OCC was able to determine what vehicles were affected.

Flagstaff:

FLF8529FLSC 3

FLF8529FLSC-W 1

Cherokee - Arctic Wolf:

CKF245RK4-75 167

CKF245RK4-75 68

CKF255DRL4-75 19

CKF265DBH8-75 209

CKF265DBH8-75 3

CKF285DRL4-75 227

CKF285DRL4-75 73

CKF295QSL8-75 246

CKF295QSL8-75 88

CKF298LB-75 1

CKF305ML6-75 253

CKF305ML6-75 49

CKF311ML-75 1

CKF315TBH8-75 278

CKF315TBH8-75 20

CKF321BH-75 1

CKF3550SUITE-75 101

CKF3660SUITE-75 1

Production Dates : MAR 16, 2018 - AUG 01, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : According to the defect notice received from MORryde: "A 1-3/4" long bolt was used in place of a 2" long bolt."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to the defect notice received from MORryde: "If the rotating pin box is unlocked and allowed to rotate and the wedge is installed with improper length bolts, the wedge may become disconnected from the pin box. This would allow the rotating pin box to pivot in two places, which could allow the trailer to come in contact with the truck. This could cause property and/or personal damage.

Description of the Cause : According to the defect notice received from MORryde: N/A

Identification of Any Warning that can Occur : According to the defect notice received from MORryde: N/A

**Supplier Identification :****Component Manufacturer**

Name : MORryde International

Address : 55155 Stainless Dr  
Elkhart INDIANA 46516

Country : United States

**Chronology :**

On July 26, 2019, MORryde International notified Forest Rivers Office of Corporate Compliance ("OCC") of a defect in their Orbital and You-Turn Rubber Fifth-Wheel Pin Boxes.

On July 29, 2019, OCC opened an investigation into the concern to start identifying potential vehicles. On July 31, 2019 after working with the manufacturing plants, reviewing manufacturing records and purchasing records, OCC was able to determine what vehicles were affected.

On August 2, 2019, Forest Rivers Corporate Recall Committee was made aware of the pass-through recall.

## Description of Remedy :

Description of Remedy Program : If upon inspection the incorrect bolt was used, MORryde will send the replacement bolts at no charge and pay for the repair as well as the inspection.

What is the MORryde Customer Service Phone Number? (574) 293-1581  
What is the Forest River Customer Service Phone Number? Flagstaff: (574) 642-8954 Cherokee: (260) 499-2100

How Remedy Component Differs from Recalled Component : According to the defect notice received from MORryde: N/A

Identify How/When Recall Condition was Corrected in Production : According to the defect notice received from MORryde: N/A

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 11, 2019 - SEP 11, 2019

Planned Owner Notification Date : SEP 11, 2019 - SEP 11, 2019

\* NR - Not Reported